Barriers, facilitators, preferences and expectations of joint protection programmes for patients with hand arthritis: A cross-sectional survey

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*National and Kapodistrian University of Athens*

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*Hand and Upper Limb Centre*

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Barriers, facilitators, preferences and expectations of joint protection programmes for patients with hand arthritis: a cross-sectional survey

Pavlos Bobos,1,2,3 Joy MacDermid,1,4,5,6 Christina Ziebart,6,7 Eleni Boutsikari,7 Emily Lalone,6,8 Louis Ferreira,6,8 Ruby Grewal6

ABSTRACT

Objectives The objective of this survey was to investigate the barriers, facilitators, expectations and patient preferences regarding joint protection (JP) programmes in people with hand arthritis.

Design Cross-sectional survey.

Setting Tertiary clinic.

Participants Patients with hand arthritis: osteoarthritis, rheumatoid arthritis, psoriatic arthritis and other forms of arthritis.

Primary and secondary outcome measures This study used a survey among people with hand arthritis. Descriptive statistics and percentages were reported for all the data about the barriers, facilitators and preferences around JP.

Results A total of 192 patients consented to participate. Most of the patients (82%) were unaware of JP. Factors that may act as barriers to participation and were regarded as ‘a very big concern’ were: cost of the programme (44%), time of offering the programme (39%), work commitments (36%) and having a centre/clinic close to the house (28%). Factors that may act as facilitators and rated as ‘extremely helpful’ were: research that shows that JP works (26%) and having the centre/clinic close to the house (25%). An online format for JP was the most preferred option (54%). Half (46%) preferred a timeframe of 1 hour, three times per week and 44% preferred a 2-hour programme, for three times per week.

Conclusions Awareness of the potential benefits of JP and prior experience with JP programme were very low. Common potentially modifiable patient-reported barriers to participate in future JP interventions, included: cost, work commitments, distance from home to clinic and times that the intervention were provided. These barriers might be addressed with free and accessible forms of delivery of JP, which may lead to better uptake and participation in JP programmes.

INTRODUCTION

Osteoarthritis (OA) is characterised as a degenerative joint disease that affects approximately 27 million adults in the USA and is one of the leading causes of disability.1 Osteoarthritis affects 60% to 70% of the population above the age of 65 years, and is likely to increase further in the future, due to the ageing population.2,3 The most common site of OA is the hand and it typically involves the interphalangeal (proximal and distal) and first carpometacarpal joints.4 In a clinical setting, pain is a major symptom among patients with hand OA as it contributes to a reduction in joint function.4,5 Currently there is no cure for hand OA, but goals of treatment include maximising long-term health-related quality of life, by controlling symptoms such as pain, prevention of structural damage and normalisation of function.5

Joint protection (JP) is a self-management strategy for patients living with arthritis to help preserve joint function and reduce pain.6 JP involves training on ‘safer movement patterns, the use of adaptive devices (eg, built up handles, hands free technologies) and behaviour modifications (eg, activities to avoid, pacing) during physical activity.6 However, JP can be implemented in many different ways, and patient preferences are rarely reported as being considered in programme design. There are many unknown barriers that may reduce participation in JP programmes, and these may be related to personal beliefs, preferences or
circumstances. For example, patients may believe that JP will not slow joint damage, may not like engaging in groups or may have life/location issues that make it difficult to attend clinics. Identifying these barriers at group and individual levels may be a strategy to design and customise future JP to increase participation in JP programmes.

Considering preferences and customising JP may be critical to improving adherence. Prior reports suggest that adherence is a major concern. Previous systematic review and meta-analysis indicated that only 6 out of the 17 trials used strategies to maximise adherence for JP. Although the evaluation of adherence from these trials was ranging from low-to-moderate adherence has not been properly studied in the published literature yet. The purpose of this cross-sectional survey is to investigate the barriers, facilitators, expectations and patient preferences regarding JP programmes in people with hand arthritis.

METHODS

Patient and public involvement

Patients or the public were not involved in the design, or conduct, or reporting, or dissemination plans of our research.

Study design

This study used a cross-sectional survey among people with hand arthritis that was open for response from March 2019 to February 2020.

Inclusion criteria and exclusion criteria

Participants were eligible to complete the anonymised survey if they were able and willing to provide informed consent, were between 18 to 85 years old, they have been diagnosed with hand arthritis and they could read and write English. Participants which have not been diagnosed with hand arthritis or they could not answer the survey questions, or they did not understand English were excluded from the study.

Setting and recruitment

Participants were recruited through advertisements in the main website of The Arthritis Society of Canada and from the Roth McFarlane Hand and Upper Limb Centre (HULC) at St. Joseph’s Health Care Hospital in London, Ontario. Research assistants and research coordinators from HULC contacted people with hand arthritis who had previously expressed interest in participating in research. Also, an informative poster was set up at HULC patient waiting area providing details about the study. Two separate approaches were used for data collection: an online form to complete the survey and a paper-based version of the survey form at HULC clinical research laboratory.

Data protection

No participant identifying information was collected in this anonymised survey. Data were kept at the HULC clinical research laboratory where only authorised personnel have access, and all paper-based files were stored in a locked cabinet. Electronic files were stored in encrypted file and apart from the study investigators no other person had access to the electronic records.

Survey

The survey was adapted to people with hand arthritis based on previous experience of the study investigator (JCM) with JP, from a validated questionnaire initially developed to assess the barriers, facilitators and preferences to exercise for people with osteoporosis and for shoulder arthritis. The survey consisted of 31 questions with sections related to barriers, facilitators, expectations and patient preferences for JP programmes in people with hand arthritis. The survey questions are presented in the online supplemental web appendix.

Data analysis

Quantitative

Descriptive statistics and percentages were reported for all the data about the barriers, facilitators and preferences around JP programmes. In 2014 (Statistics, Canada), 16.5% of Canadians (around 4.8 million people) reported that they had been diagnosed with any form of arthritis by a health professional. The Ontario province represents the 18.5% of 4.8 million which is 888,000 individuals with arthritis approximately. Sample size calculation was based on a population size of 888,000 individuals, a confidence level of 95% and with 7% margin of error and it was determined that 196 individuals were needed to complete the survey.10 Data analyses were completed using Stata V.16.0.

Qualitative

Some of the survey questions (Questions 7, 8, 10, 11, 12, 13) were written responses. For these questions qualitative data analyses techniques were used. Data were analysed by response line to identify emerging codes. Relationships and similarities among codes were discussed leading to the formation of themes. Themes were particularly identified to provide new information to the quantitative responses, in an effort to better understand the barriers and facilitators to use of JP programmes.11-13

RESULTS

A total of 192 patients consented to participate and completed our survey. They provided information about JP barriers and facilitators regarding their possible prospective participation in a JP programme, the impact of JP programmes on domains of their everyday life and their preferred frequency of use of JP. Out of the 192 survey respondents, 92 (50%) were diagnosed with rheumatoid arthritis (RA) in the hand, 38 (21%) with hand OA, 29 (16%) with psoriatic arthritis (PsA), 13 (7%) had a diagnosis other than hand arthritis and 10 (5%) reported none from the options provided. The majority of participants were aged between 34 to 54 years old representing the 53% of the sample of this survey. Thirteen (n=13)
people disqualified from the survey, because 3 of them were under 18 years old and 10 of them had arthritis in lower extremities and therefore, they were deemed ineligible to participate. The demographic description of the included sample is presented on table 1.

<table>
<thead>
<tr>
<th>Variable</th>
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<tr>
<td>Age (years)</td>
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<td>25-34</td>
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<tr>
<td>Diagnosis (hand)</td>
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<tr>
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13 participants who took part in JP, 5 people participated in a programme in an outpatient hospital department, 3 at a family’s physician office, 2 in an inpatient unit, 2 in a rehabilitation centre and 1 home. The JP programme was provided most commonly by an occupational therapist (46%), a family physician or specialist (38%) and to a lesser extent by a physiotherapist (15%) (table 1).

**Awareness of joint protection programmes**

Regarding patients’ awareness of JP programmes, from the 164 patients in total who had hand arthritis, most (82%) had never heard about JP programmes before, 11% had heard about JP but had never taken part in such a programme. A small percentage of respondents (5%) had previously taken part in a JP and only 4% were currently participating in a JP programme. Among the 13 patients who took part in JP, 5 people participated in a programme in an outpatient hospital department, 3 at a family’s physician office, 2 in an inpatient unit, 2 in a rehabilitation centre and 1 home. The JP programme was provided most commonly by an occupational therapist (46%), a family physician or specialist (38%) and to a lesser extent by a physiotherapist (15%) (table 1).

**Use, frequency and perceived impact of joint protection programmes on outcomes**

Out of 13 patients who participated in a JP programme, 5 of them continued using the principles of the programme at least once a week, 4 of them kept using them always, 1 participant applied them less than once a week while 3 of them did not use them at all. In table 2, 4 patients that participated in the joint protection provided examples what joint protection principles they used. Within this small subsample of 10 patients’ experiences (figure 1), 8 patients reported ‘no change’ to ‘very much better’ in terms of impact on stiffness, pain, grip strength, hand function and swelling. Two patients reported feeling slightly worse to much worse in stiffness, pain, grips strength, hand function and swelling (figure 1).

**Table 1** Sample characteristics

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**Example 1** ‘Learnt how to do things safer for my hands, reinforced pacing’

**Example 2** ‘Wearing thumb caps for working in the garden, wrist guards while using my hands. Splints for hands and feet’

**Example 3** ‘I choose to use larger muscles and joints to aid me in completing day-to-day tasks, and I use splinting to reduce pain, weakness and fatigue’

**Example 4** ‘I wore resting splints for 30 years. I have a key turner and a right-angled knife. I try to always use the largest joints. My taps and light switches are modified. I changed my cupboard handles. I use lightweight plates and an electric toothbrush’

**Table 2** Examples provided of joint protection principles reported by patients that used them

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**Figure 1** Individuals who took part into joint protection (n=10) where asked to what extent did the joint protection (JP) affect stiffness, pain, grip strength, hand function and swelling. Only 2 out of 10 individuals that participated in JP experienced slightly worse to much worse outcomes.
Factors affecting prospective participation in joint protection

Factors reported by 87 participants that were reported as important barriers to participation in a future JP are described in figure 2. Factors that may act as barriers to participation and were regarded as ‘a very big concern’ included: cost of the programme (44%), time of offering the programme (39%), work commitments (36%) and having a centre/clinic close to the house (28%). Factors that may act as facilitators to participation and rated as ‘extremely important’: pain reduction (92%), joint deformity prevention (83%), hand function (82%) and grip strength (75%).

Information and awareness of the existence of joint protection programmes

The majority of the respondents have never heard about joint protection programmes until they undertook this survey, according to their comments in an open-ended question within the survey. None were informed about the existence of the joint protection programmes by a family physician or a local community centre. A small percentage of 14% were informed by a specialist about the existence of the JP programmes, 10% of them heard it from television, 5% by their therapist and 3% from family or friends.

Facilitators mentioned in open-ended responses included: having the centre/clinic close to my house, transportation to the centre where programme is provided, cost of the programme, time when the programme was offered, my work commitments, my personal commitments, support from family/friends, having a friend to participate with, research that shows joint protection works and another patient finding joint protection helpful.

A number of the barriers mentioned in open-ended responses related to health factors not specifically identified on the survey: flare ups, fear of further injury and comorbid conditions were not listed as potential barriers in the survey.

Preference on method of delivery of joint protection

An online format for JP was the most preferred option representing slightly over half of the respondents (54%). Among the remaining respondents there were preferences for at home (20%), clinic (17%), videos (6%) and printed material (2%). Patient were open to a variety of health providers for JP programmes, and stated preference for occupational therapists (22%), physiotherapists (20%), family physician or specialists such as rheumatologists (19%), hand therapists (17%), other patients with arthritis (13%) and kinesiologists with the other choices comprising 2%.

Preference of frequency of joint protection

Participants reported their top preference in terms of frequency and their possible prospective participation in a JP. Half of them (46%) preferred a timeframe of 1 hour, three times per week for 10 weeks and 44% preferred a 2-hour, three times a week for 5 weeks programme.

Usefulness of joint protection components

Patient preferences for content in JP suggest that information about joint loading, reduction of joint stress, feedback on correctness and carefulness in tasks, information about pacing activities, advice from health professionals or other patients and demonstration of how to do things in ways that minimise effort and maximise efficiency, a JP programme were considered as moderately-to-extremely useful (figure 3). Respondents indicated that the following information would be moderately or extremely useful: activity pacing and how joint positions affect joint loading, ways to reduce joint loading and feedback on task performance. They indicated preference as ‘moderately’ or ‘extremely useful’ the following approaches: advice from health professionals, demonstrations/feedback on task performance and advice from other patients (figure 3).

Perceived importance of joint protection programmes

Patients rated the following potential outcomes of JP as ‘extremely important’: pain reduction (92%), joint deformity prevention (83%), hand function (82%) and grip strength (75%). On average 84 out of 192 of patients reported how often they use one or more of the following rehabilitation modalities such as heat, cold,
exercise, joint protection, splints and modified equipment (figure 4). Modalities such as heat, exercise and splints were reported that were used ‘very frequently’ by 15% of the respondents. Heat (32%), exercise (25%) and cold modalities (19%) were used as ‘frequently’ by the participants. On the other hand, modalities such TENS/electrical devices (68%), splints (46%), joint protection (48%) and modified equipment (45%) were never used by the respondents (figure 4).

**DISCUSSION**

This study found that very few patients with arthritis were aware of or had participated in a JP programme, yet slightly more than half favoured a JP programme which could be offered three times per week at 1 to 2 hours of engagement in an online format. This suggests a profound need for better accessibility to JP programmes for people with arthritis as a component of their overall self-management strategy.

It is also clear one single method of delivery is unlikely to meet all needs since variation in preferences was clear. An online format for JP was the most preferred option representing slightly over half of the respondents (54%). Other preferred options were JP programmes that could be completed at home (21%) or at a clinic (16%). Our findings need to be tempered by two considerations. First, some of the other preferred options overlap, for example, preferences like ‘at home’ or ‘videos’ could include virtual components. Second, since the majority of the respondents (82%) were unaware of JP and were rarely using it, their preferences were based on a priori assumptions not on experience with such programmes. However, preferences prior to participation are important since this is the time when patients make decisions about participation.

It was remarkable that so few respondents had participated in JP programme, given that there is systematic review evidence demonstrating the effectiveness of these programmes both for patients with RA and OA. The included trials in this meta-analysis were of low methodological quality however, the effects of JP on function outcomes for people with RA in the hand were beneficial. In the few people who have used JP in our survey the experiences were mostly positive in terms of perceived benefit in symptom control and very limited perceived harm. Lack of awareness of JP programme was greater than anticipated and may reflect a lack of access to programmes, a lack of awareness in clinicians who should be recommending JP programme or a lack of interest in participating. Self-management strategies are important for patients with arthritis since it is a chronic disease. In fact, many of the patients in this survey were participating in some aspect of self-management. JP effectiveness has been supported by systematic reviews. Therefore, our finding that only 10 had participated in suggests that there is a substantial gap in awareness, delivery and accessibility of these programmes.

Respondents identified several challenges to participate in JP programmes. This suggests that flexibility in how/when programmes are offered is a critical factor in programme planning. Patients placed high importance on participation in JP if research findings show that this programme actually works. Pain reduction outcomes, joint deformity prevention, hand function and grip strength outcomes were all judged as being ‘extremely important’ by the patients. Since all of these outcomes are important to patients it would be that adherence to JP could be improved by clear explanations of how JP can benefit each of these outcomes both a conceptual level and with the current research evidence that suggests benefits to these outcomes.

The level of participation preferred by potential participants in JP in this study equates to 3 to 6 hours per week, and is similar to that performed in clinical trials of JP in patients with OA and RA in the hand. Half of the respondents ranked the online format as the first choice over all the other methods of delivery of JP with home programme being the second most preferred choice. This finding is consistent with a recent study where patients with RA reported that a home version of a hand exercise programme, which was held online was very useful and authors suggested that this might contribute to better adherence in long-term. Data from a randomised controlled trial of behavourial and hand exercises interventions in women with arthritis also suggested home programmes may increase participation.

**Figure 3** Participants were asked to rate the following components of joint protection from ‘extremely useful’ to ‘extremely useless’.

**Figure 4** Individuals were asked how often they used the following modalities to manage their symptoms.
considered non-essential. At the same time, it has opened up the pathway for innovation and acceptance of alternative delivery models that provide remote accessibility. Since our data was collected pre-pandemic, we can only assume that preference for online programs would have increased. While the efficacy of JP interventions with hand exercises has been evaluated it is difficult for patients with hand arthritis to have confidence that an online or remote intervention is equally effective method to control their symptoms without being tested in future trials. This underlines the importance of trials and post-trial implementation studies to provide more definitive evidence on the impact of virtual JP programmes.

The third most preferred choice of JP delivery was at the clinic. Our previous studies of information access preferences in patients with fibromyalgia indicated that face-to-face interaction with healthcare providers was the most preferred way of getting information and it is likely that this is the positive aspect for attending a clinical site. Previous review has indicated that patient-centred interaction styles related to the provision of emotional support and allowing patient involvement in the consultation process may enhance the therapeutic alliance between clinician and patient. Effective communication between the clinician and the patient relies on verbal but also on non-verbal factors, and this can usually be achieved in an in-person encounter. The value of face-to-face interaction may mean that online interventions although theoretically more accessible, may not instigate the same level of engagement or adherence.

Another key finding of this study is that the cost of the JP programme, working commitments, the time that JP is offered as well as the distance from home to clinic were regarded as the main barriers and could substantially decrease participation in JP. Financial burden and time have been previously described for patients with RA as a perceived barrier. From the qualitative analysis barriers associated with health factors were novel, and not well captured in the survey.

Respondents identified a variety of perceived important outcomes with pain reduction, joint deformity prevention and hand function being the main predominant ones. This is consistent with the core set outcome measures that has been proposed from OMERACT - Osteoarthritis Research Society International (OMERACT-OARSI) set of responder criteria. Clinical outcomes for hand OA such as aesthetic damage in the joints and measured performance and function have been recommended by patients. Based on patients’ perceived benefit, JP programmes appeared to have neutral-to-positive impact on stiffness, pain, grip strength, hand function and swelling. While this is consistent with a recent meta-analysis there was a very low number of respondents that used JP in our sample.

Our study has several limitations that need to be taken into account when interpreting our study findings. Since the survey was designed for English speakers with hand arthritis, people speaking other languages were not represented. Potentially cultural, language and health system issues could affect preferences. The survey responses were recorded online, and patients did not have access to electronic devices could not participate in the survey. However, we offered a paper version for individuals as an alternative. Finally, the small sample of people with experience of JP prevented us from adequately exploring the perceptions of patients who had completed the training.

**Future research and clinical implications**

While this survey is a first step to understand what factors affect participation rates in people who are candidates for JP, studies that collect patient perceptions of draft programmes in a co-design process are needed to create a patient-preference based JP programme. It is possible that preferences will change or become more specific through a co-design process. A future trial to compare alternative delivery models is highly needed. Our survey identified principles of JP that the patients perceived as extremely important and it is unclear if these components were present in the published efficacy trials, since these studies have inadequate reporting. Adherence to guidelines such as Template for Intervention Description and Replication (TIDieR) and presentation of theoretical assumptions for the content of programmes would improve fidelity across studies and in converting current JP programmes to online formats. One of the most important findings of our work is the lack of awareness about, and participation in JP in a sample of people for who current best evidence suggest this would be effective. Education of healthcare professionals about this option and improved accessibility to programmes is indicated to improve clinical outcomes.

**CONCLUSIONS**

Awareness of the potential benefits of JP, and prior experience with JP programme were very low. Common potentially modifiable patient-reported barriers to participate in future JP interventions, included: cost, work commitments, distance from home to clinic and times that the JP intervention were provided. These barriers might be addressed with free and accessible forms of delivery of JP, which may lead to better uptake and participation in JP.
Acknowledgements Pavlos Bobos was supported by the Canadian Institutes of Health Research (CIHR) Doctoral Award and the Arthritis Society Postdoctoral Fellowship Award. Christina Ziebart was supported by the CIHR Doctoral Award. Joy C MacDermid was supported by a CIHR Chair in Gender, Work and Health and Dr James Roth Research Chair in Musculoskeletal Measurement and Knowledge Translation.

Contributors PB contributed significantly to conception and design of the study, data extraction, interpretation of data and drafting of the manuscript. PB and EB contributed to data management. CZ and EB were involved in interpretation of data and drafting. EL, LF and RG were involved in acquiring operating funds, project supervision, data interpretation and drafting. JM was also involved in the conception and design of the study, drafting and revised the manuscript for important intellectual content. All authors have given their final approval on the manuscript to be published.

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Competing interests None declared.

Patient consent for publication Not required.

Ethics approval Ethical approval was granted by Hamilton Research Ethics Board (HiREB) at McMaster University, Hamilton, Canada (Project Number: 3727). Patients were asked to provide consent to proceed and complete the survey questions.

Provenance and peer review Not commissioned; externally peer reviewed.

Data availability statement No data are available. Data sharing is not allowed from our Institutional Research Ethics Board.

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Christina Ziebart http://orcid.org/0000-0002-3667-4133

REFERENCES

Patient opinions on joint protection programs

Start of Block: "Information about this survey"

Q0 LETTER OF INFORMATION / CONSENT
A Study of joint protection for hand arthritis exercise preferences in Osteoarthritis
Principal Investigator: Dr. Joy Christine MacDermid (macderj@mcmaster.ca; 519-646-6100 ext. 64636)
Student Investigator: Leah Catherine Kocherry (kocherlc@mcmaster.ca; 905-525-9140 ext. 22867)
Co-Investigator: Pavlos Bobos (pbobos@uwo.ca)

School of Rehabilitation Sciences
McMaster University
Hamilton, Ontario, Canada

Purpose of the Study: You are invited to take part in this study about expectations from joint protection and preferences for exercise by Leah Kocherry. We want to identify the key expectations and preferences for joint protection and the critical barriers and facilitator for exercise in people with arthritis. We are hoping to learn how to design better joint protection programs and exercise programs. I am doing this research for my Master’s thesis.

Procedures involved in the Research: You will find two questionnaires attached with this consent form. You will be asked to complete both questionnaires. The questions will include queries about your preferences for exercise and about your thoughts about joint protection. You will also be asked questions about your diagnosis and management of arthritis. You will also be asked for some demographic/background information like your age and area code.

Potential Harms, Risks or Discomforts: There are no foreseeable risks involved in participating in this study. You may feel worried about your responses. There are no right and wrong answers and your responses will be kept confidential, so you do not need to worry about this. You do not need to answer questions that you do not want to answer or that make you feel uncomfortable.

Potential Benefits: We cannot promise any personal benefits to you for your participation in this study. The results from this study may benefit society and the scientific community by providing health care providers with a better understanding of barriers and facilitators for exercise and preferences for joint protection in people with arthritis.

Confidentiality: Your data will not be shared with anyone except with your consent or as required by law. All personal information such as your name and e-mail address will be removed from the data and will be replaced with a number. A list linking the number with your name will be kept in a secure place separate from your file. The data, with identifying information removed will be securely stored in a locked office in the research laboratory. For the purposes of ensuring the proper monitoring of the research study, it is possible that a member of the Hamilton Integrated Research Ethics Board may consult your research data. However, no records which identify you by name or initials will be allowed to leave the hospital. By signing this consent form, you or your legally acceptable representative authorizes such access. If the results of the
study are published, your name will not be used and no information that discloses your identity will be released or published without your specific consent to the disclosure.

**Participation and Withdrawal:** If you volunteer to be in this study, you may withdraw at any time. You have the option of removing your data from the study. You may also refuse to answer any questions you don’t want to answer and still remain in the study. The investigator may withdraw you from this research if circumstances arise which warrant doing so.

**Information about the Study**  
**Results:** If you would like to receive a summary of this study’s results, there is a provision for you to indicate so at the end of the consent form.

**Questions about the Study**  
If you have questions or need more information about the study itself, please contact me at: kocherlc@mcmaster.ca or 905-979-7666 or pbobos@uwo.ca  
This study has been reviewed by the Hamilton Integrated Research Ethics Board (HIREB). The HIREB is responsible for ensuring that participants are informed of the risks associated with the research, and that participants are free to decide if participation is right for them. If you have any questions about your rights as a research participant, please call the Office of the Chair, Hamilton Integrated Research Ethics Board at 905.521.2100 x 42013.

**Consent Form**

- I consent (4)
- I do no consent (5)

**Block 1**

**Q1 Please select one of the following options**

- I have been diagnosed with hand osteoarthritis (1)
- I have been diagnosed with hand rheumatoid arthritis (2)
- I have been diagnosed with psoriatic arthritis (3)
- I have been diagnosed with some form of arthritis other than hand (4)
- None of the above (5)
Q2 Please indicate your age below

▼ Under 18 (1) ... 85 or older (9)

Skip To: End of Survey If Please indicate your age below = Under 18
Skip To: End of Survey If Please indicate your age below = 85 or older

Q3 Please select one of the four following options

○ I am currently taking part in a joint protection program (1)
○ I have previously taken part in a joint protection program (2)
○ I have heard about joint protection but have not taken part in a program (3)
○ I have not heard about any joint protection programs (4)

Skip To: End of Block If Please select one of the four following options = I have not heard about any joint protection programs
Skip To: End of Block If Please select one of the four following options = I have heard about joint protection but have not taken part in a program
Q4 Where did you attend the joint protection program? Check all that apply.

☐ Inpatient- rehabilitation unit (1)
☐ Inpatient- hospital (2)
☐ Outpatient- hospital (3)
☐ Community recreation center (4)
☐ Home care (5)
☐ A rehabilitation centre/ clinic (6)
☐ Family physician’s office (7)

Q5 Who provided the joint protection program? (Check all that apply)

☐ Family physician or specialist (1)
☐ Occupational therapist (2)
☐ Physiotherapist (3)
☐ Hand therapist (4)
☐ Kinesiologist (5)
☐ Patients (6)
Q6 To what extent did the joint protection program affect the following?

<table>
<thead>
<tr>
<th></th>
<th>Very much worse (1)</th>
<th>Much worse (2)</th>
<th>Slightly worse (3)</th>
<th>No change (4)</th>
<th>Slightly better (5)</th>
<th>Much better (6)</th>
<th>Very much better (7)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stiffness (1)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Pain (2)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Grip strength (3)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Hand function (4)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Swelling (5)</td>
<td>○</td>
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</tbody>
</table>

Q7 What other benefits, if any, did joint protection principles cause in your well-being? Please specify.

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

Q8 What other harms, if any, did joint protection principles cause in your well-being? Please provide examples.

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

Page 5 of 18
Q9 How often did you use joint protection principles after learning them?

- Not at all (1)
- Occasionally (once a week or less) (2)
- Quite often (once a week at least) (3)
- Always (4)

Q10 Give some examples for how joint protection principles affected you

____________________________________________________________________
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________

End of Block: Block 1
Start of Block: Block 1
Q12 Where did you hear about joint protection program? (Check all that apply)

☐ From my family physician (1)
☐ From my therapist (2)
☐ From my specialist (e.g. rheumatologist, surgeon) (3)
☐ From my family or friends (4)
☐ From newspapers/ television/ internet/ radio (5)
☐ From my local community center (6)
☐ Other (7) ________________________________________________

Q11 Everyone has barriers and facilitators that affect their ability to participate in health programs. Please list up to three barriers that might make it **difficult** for you to participate in a future joint protection program.

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

Q13 Please list up to three factors that might make it **easier** for you to participate in a future joint protection program.

________________________________________________________________
________________________________________________________________
________________________________________________________________

Page 7 of 18
Q14 To what extent are the following factors a concern that would make it harder for you to participate in a joint protection program?

<table>
<thead>
<tr>
<th>Factor</th>
<th>a very big concern (1)</th>
<th>a moderate concern (2)</th>
<th>a slight concern (3)</th>
<th>neither a concern or help (4)</th>
<th>slightly helpful (5)</th>
<th>moderately helpful (6)</th>
<th>extremely helpful (7)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Having the centre/clinic close to my house (1)</td>
<td></td>
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<tr>
<td>Transportation to the centre where program is provided (2)</td>
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<tr>
<td>Cost of the program (4)</td>
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<tr>
<td>Time when the program was offered (5)</td>
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<tr>
<td>My work commitments (6)</td>
<td></td>
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<tr>
<td>My personal commitments (7)</td>
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<tr>
<td>Support from family/friends (8)</td>
<td></td>
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<tr>
<td>Having a friend to participate with (9)</td>
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<tr>
<td>Research that shows joint protection works (10)</td>
<td></td>
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<tr>
<td>Another patient finding joint protection</td>
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</tbody>
</table>
Q15 Most joint protection programs have pieces that cover: 1. Things that affect the loading of your joints 2. Products that can be used to make tasks easier 3. Pacing 4. How to organize tasks to make it easier for your joints 5. Ways to manage symptoms 6. How to get or use help Covering all this information requires about 30 hours of teaching and demonstration. What schedule would you prefer for this type of program? Check one.

- 3 hours, 5 times per week, for 2 weeks (1)
- 2 hours, 3 times per week, for 5 weeks (2)
- 1 hour, 3 times per week, for 10 weeks (3)

Q16 How likely would you be to participate in a program if it is delivered in the following formats? Please rank the options below in order of preference (most preferred option at the top). Your can slide or place the option in it's order.

- Online (internet) (1)
- Videos (television, DVDs, YouTube etc) (2)
- Printed material mailed upon request (pamphlet, guidebook etc) (3)
- In clinic (4)
- At home (5)
Q17 Who would you like to teach you about joint protection? (Check all that apply)

☐ Family physician or specialist such as rheumatologist (1)

☐ Occupational therapist (2)

☐ Physiotherapist (3)

☐ Hand therapist (4)

☐ Kinesiologist (5)

☐ Patients living with arthritis (6)

☐ Other, please specify (7)
Q18 How useful do you think the following components of a joint protection program would be to you?

<table>
<thead>
<tr>
<th>Component</th>
<th>Extremely useful (1)</th>
<th>Moderately useful (2)</th>
<th>Slightly useful (3)</th>
<th>Neither useful nor useless (4)</th>
<th>Slightly useless (5)</th>
<th>Moderately useless (6)</th>
<th>Extremely useless (7)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information on how joint positions can affect joint loading (1)</td>
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<tr>
<td>Ways to do tasks differently to reduce joint loading (2)</td>
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<tr>
<td>Feedback on if I am doing tasks correctly (3)</td>
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<tr>
<td>Information about pacing &amp; organizing activities (4)</td>
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<tr>
<td>Advice from health professionals about joint protection (5)</td>
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<tr>
<td>Advice from other patients with arthritis about what worked for them (6)</td>
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<td>Demonstrations of how to do things better (7)</td>
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<td>Time to discuss tasks that I am currently having difficulty with (8)</td>
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<tr>
<td>Q19 How important would the following outcomes be to you?</td>
<td>Extremely important (1)</td>
<td>Very important (2)</td>
<td>Moderately important (3)</td>
<td>Slightly important (4)</td>
<td>Not at all important (5)</td>
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<tr>
<td>Preventing joint deformity (1)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td></td>
<td></td>
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<tr>
<td>Reducing pain (2)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td></td>
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<tr>
<td>Improving hand function/activity (3)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maintaining grip strength (4)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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</tbody>
</table>
Q20 Would you like someone to contact you to see how you are doing after the joint protection program?

- Yes (1)
- No (2)

Skip To: End of Block If Would you like someone to contact you to see how you are doing after the joint protection program? = No

Q21 If you were to do it as a web-based program, how would you like to be contacted for follow-up? Please rank the options below in order of preference (with 1 being your most preferred option). Your can slide or place the option in it's order.

- Twice per week (1)
- Once a week (2)
- Once every two weeks (3)
- Once early and once at 6 month (4)
- Other, please specify (5)

Q22 After a web-based or in-person program, would you like someone to contact you to discuss your progress?

- Yes (1)
- No (2)

Skip To: End of Block If After a web-based or in-person program, would you like someone to contact you to discuss your progress... = No
Q23 When would you like to be contacted after the completion of the program?

- After a week (1)
- After two weeks (2)
- After a month (3)
- After two months (4)
- Every 6 months (5)
- Every year (6)

Q24 How would you like to be contacted for follow-up? Please rank the options below in order of preference (with 1 being your most preferred option). Your can slide or place the option in it's order.

- By telephone (1)
- By email (2)
- By mail (3)

Q25 Whom would you prefer to speak with at your follow-up meeting? Please rank the options below in order of preference (with 1 being your most preferred option). Your can slide or place the option in it's order.

- The person who provided the joint protection program (1)
- Another participant from the joint protection program who I had met (2)
- Any person living with arthritis who knows about joint protection (3)
- Any knowledgeable health professional (4)
Q26 Would you participate in web-based forums about joint protection (e.g: Posting boards, Facebook groups or email lists)?

- Yes (1)
- No (2)

Q27 How often do you use the following?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Never (1)</th>
<th>Very rarely (2)</th>
<th>Rarely (3)</th>
<th>Occasionally (4)</th>
<th>Frequently (5)</th>
<th>Very frequently (6)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heat</td>
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<tr>
<td>Cold</td>
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<tr>
<td>Exercise</td>
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<td>Joint protection</td>
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<tr>
<td>TENS machine or other electrical devices</td>
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<tr>
<td>Splints</td>
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<tr>
<td>Modified equipment</td>
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<tr>
<td>Other</td>
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</tbody>
</table>
Q28 Have you had surgery because of your arthritis?

- If yes please specify type of surgery (1)
  __________________________________________________

- No (2)

Skip To: End of Block If Have you had surgery because of your arthritis? = No
End of Block: Block 4
Start of Block: Block 4

Q29 How often do you use your medication?

- Daily (1)

- When you feel pain (2)

- Other, please specify (3) ________________________________________________

Q30 Is there anything you would like us to know as we work on developing a new joint protection program for people with hand arthritis?

- Yes (8) ________________________________________________

- No (9)

Q31 We are planning to develop a new joint protection program that would be updated and based on patient input. Would you be interested in participating in the following? (Check all that apply)

- Helping develop a new joint protection program (1)

- Participating in a study of a new joint protection program (2)

- Being a learner after the joint protection program has been tested (3)
Q32 If you would like to be contacted about the above, how would you prefer to be contacted?

- By telephone (1) ________________________________________________
- By post (2) ________________________________________________
- By email (3) ________________________________________________

Q33 Would you like to receive a summary of the results this survey

- If yes, please provide your email (1) ________________________________________
- No (2)