Western University [Scholarship@Western](https://ir.lib.uwo.ca/)

[Electronic Thesis and Dissertation Repository](https://ir.lib.uwo.ca/etd)

6-9-2022 2:30 PM

Development of a Multi-Factorial Data Quality Score for Primary Care Electronic Medical Records

Kathryn Stirling, The University of Western Ontario

Supervisor: Ryan, Bridget, The University of Western Ontario Joint Supervisor: Terry, Amanda, The University of Western Ontario A thesis submitted in partial fulfillment of the requirements for the Master of Science degree in Epidemiology and Biostatistics © Kathryn Stirling 2022

Follow this and additional works at: [https://ir.lib.uwo.ca/etd](https://ir.lib.uwo.ca/etd?utm_source=ir.lib.uwo.ca%2Fetd%2F8581&utm_medium=PDF&utm_campaign=PDFCoverPages)

 \bullet Part of the [Epidemiology Commons,](https://network.bepress.com/hgg/discipline/740?utm_source=ir.lib.uwo.ca%2Fetd%2F8581&utm_medium=PDF&utm_campaign=PDFCoverPages) and the Health Information Technology Commons

Recommended Citation

Stirling, Kathryn, "Development of a Multi-Factorial Data Quality Score for Primary Care Electronic Medical Records" (2022). Electronic Thesis and Dissertation Repository. 8581. [https://ir.lib.uwo.ca/etd/8581](https://ir.lib.uwo.ca/etd/8581?utm_source=ir.lib.uwo.ca%2Fetd%2F8581&utm_medium=PDF&utm_campaign=PDFCoverPages)

This Dissertation/Thesis is brought to you for free and open access by Scholarship@Western. It has been accepted for inclusion in Electronic Thesis and Dissertation Repository by an authorized administrator of Scholarship@Western. For more information, please contact [wlswadmin@uwo.ca.](mailto:wlswadmin@uwo.ca)

Abstract

As healthcare providers transitioned from paper-based records to electronic medical records (EMRs), researchers gained access to more patient and care data, with greater detail. Current research regarding Canadian primary care EMR data suggests the quality of data is variable. For researchers who wish to use EMR data, it is important to have a method of evaluating data quality that is applicable to multiple EMR datasets so research quality can be assured. There is currently no unified scoring system for primary care EMR data. This thesis built on previous EMR data quality research by developing and testing a composite measure of data quality using previously-validated quality measures that assessed the data quality domains of completeness, correctness, and currency. A composite data quality score was created and tested using data splitting. This scoring system could be used by researchers to examine EMR data quality and compare data quality across data sources.

Keywords: Electronic Medical Record, Electronic Health Record, Data Quality, Primary Care

Summary for Lay Audience

As healthcare providers transitioned from paper-based medical record systems to electronic medical records (EMRs), researchers gained access to more patient and care data, with a greater level of detail because the data were available in electronic formats, which means there was no longer the need for manual reviews of hundreds of paper charts. Current research regarding Canadian primary care EMR data suggests that the quality of data is variable. This variation can be caused by EMRs having different input requirements, different ways of storing data, and differences in how individuals use the EMR. For researchers who wish to use EMR data, it is important to have a method of evaluating data quality that is applicable to multiple EMR datasets. The quality of conclusions drawn by research studies depends on many factors including the quality of the data used. However, researchers often do not assess the quality of the EMR data they use. There is currently no unified scoring system for primary care EMR data; a common scoring system would make the assessment of primary care EMR data easier. This thesis built on previous EMR data quality research by developing and testing a composite measure of data quality. Previously developed and tested measures of data quality were used. These measures assessed the data quality domains of completeness, correctness, and currency. A composite data quality score was created by generating values of data quality for different aspects within each of the data quality domains and then combining these values using addition and averaging. The score's reliability was tested by splitting the data into two parts and then using the first part to create the score and the second part to replicate the process. The score was found to be reliable across the two groups. This scoring system could be used by researchers to examine EMR data quality and compare data quality across data sources.

iii

Acknowledgements

I would like to first and foremost thank my supervisors Dr. Bridget Ryan and Dr. Amanda Terry. Without their help and guidance none of this work would have been possible. I am extremely grateful for their ongoing support throughout this thesis and for their compassionate mentorship.

Thank you as well to my thesis committee members Dr. Tyler Williamson and Dr. Alex Singer and my thesis defence committee members Dr. Mark Speechley, Dr. Shehzad Ali, and Dr. Richard Booth. The perspectives they brought to this thesis from their areas of expertise encouraged me to dig deeper into the material and take a thoughtful approach to the questions of data quality.

I would also like to thank Jason Black, Rick Truant, Vijaya Chevendra, and Sylvia Aponte-Hao for their assistance with data management and advice and guidance throughout the data processing steps of this project. Their skill and knowledge in the areas of data management and manipulation, and their willingness to answer questions were vital to this thesis; without them I would have been lost in the sea of EMR data.

Finally I would like to thank my family and friends who have supported and cheered me on through the thesis process and who have indulged me by listening to my monologues about data quality, EMRs, and the pitfalls of coding. Their care and encouragement have and continue to be invaluable.

iv

Table of Contents

List of Tables

List of Figures

List of Appendices

Chapter 1

1 Introduction

This thesis focuses on assessing the quality of electronic medical record (EMR) primary care data for use in research. EMRs are digital health records, containing a portion of a person's health information over their life, which are held by health care providers¹. Different EMR systems are in use within Canada and differ even within single provinces. Each EMR system has a particular way to enter, store and extract data resulting in considerable variation across different systems. Additionally, the way individual health care providers use their EMR systems introduces further variation². While the focus of this thesis is on data quality for research use, assessing EMR data quality is essential for many reasons. Within the primary care context, health care providers rely on EMR data to support quality patient care³. Some EMRs include decision support functions whose functionality depends on quality data input⁴. Further, the data in EMRs can be used to monitor the quality of patient care and outcomes accurately⁵. In a policy and research context, data quality will directly affect the quality of the final product whether that is scientific discovery or public policy. Previous research into Canadian primary care EMR data suggests that the quality of data is variable⁶⁻⁸. For researchers who are interested in using EMR data, it is essential to have a method of evaluating data quality that is applicable to multiple EMR datasets, so that conclusions drawn from the research conducted are reliable.

Data quality in EMRs has previously been conceptualized as spanning four domains: comparability, completeness, correctness, and currency/timeliness⁹. Other researchers have defined three domains of EMR data quality which are essential: comparability, completeness and correctness¹⁰. In the context of Canadian primary care research, seven domains of EMR data quality have been identified¹¹, which have significant overlap with the previously discussed

domains. The present thesis draws most from a study by Terry et al. focused specifically on Canadian primary care EMR data⁸. Terry et al. assessed data quality using the domains of comparability, completeness, correctness, and currency/timeliness individually for three different EMR datasets⁸.

Previous EMR data quality research has focused on single domains^{$6,12$} and even when multiple domains are examined, the scores are evaluated separately⁸. For ease of use by researchers and to allow interpretability of the overall quality of the data, a single composite score would be useful. The current thesis sought to create a composite score of primary care EMR data quality that can be calculated prior to using the data for research purposes.

1.1 Thesis Objectives

The primary objective of this thesis was to create a composite data quality score that would be easily implemented by researchers using primary care EMR data. This was achieved by turning the domains of data quality into executable steps, calculating scores on assessment methods, combining these assessment methods into domain scores, and combining domain scores into a composite data quality score. The same methods were used on a second subset of the data to determine replicability of the scoring method. A secondary objective of this thesis, achieved as part of the primary objective, was to create scores for each of the domains of data quality examined in this thesis (completeness, correctness, and currency) so that comparisons could be made on domain data quality as well as overall data quality.

This thesis begins with Chapter 1, an introduction to the thesis. Chapter 2 reviews the literature concerning EMR data quality and data quality assessment, particularly as it applies to primary care research. Chapter 3 describes the methods employed in meeting the objectives of the thesis. Chapter 4 describes the results. Chapter 5 discusses the strengths and limitations of

this thesis, places the results of this thesis within the context of the body of literature and discusses the utility of this research for informing primary care research that uses EMR data, particularly as it relates to the importance of researchers examining and reporting on the quality of those data.

Chapter 2

2 Literature Review

This chapter provides an overview of the current research into electronic medical record data quality, both the actual data quality and how that data quality is conceptualized, with a focus on electronic medical records used in primary care practice.

2.1 Electronic Medical Records (EMRs)

There are several terms which may be used to refer to digital health records. The most common terms in the Canadian context are electronic medical records (EMRs), electronic health records (EHRs), and personal health record (PHRs). Though there are many similarities, and these terms are occasionally used interchangeably in the literature, disambiguation is important for an accurate understanding.

EMRs are partial health records, containing a portion of a person's health information over their life, which are held by health care providers¹. In Canada, the term EMR is also used to refer to the software product used by a physician to maintain patient health records¹. EHRs are complete health records, containing all of a person's health information over their life, which are held by health care providers¹. However, in the current literature the terms EMR and EHR are sometimes used interchangeably, with the common definition which is here attributed to EMR. PHRs are complete or partial health records that are not held by health care providers (i.e. they are in the custody of the patient or a family member)¹. Though the findings of the present thesis may be more widely applicable to other types of data, the data source used in this study was derived from EMRs and therefore the main focus here is on EMRs used in Canadian primary care settings.

2.2 EMR Use in Primary Care

EMRs have become very common in Canadian primary care. Based on a 2019 survey of Canadian primary care physicians, 86% use an EMR, though this percentage varies significantly across the provinces and territories. This number increased from 73% in 2015¹³. Younger physicians and those who worked in a group practice were more likely to use an $EMR¹³$. However, the more complex functionalities of EMR systems may be underutilized; as an example, less than half of surveyed primary care physicians in Canada routinely used a computer system, like an EMR, to support quality of care decisions (reminders for follow-up care, guideline based screenings, or sending patients with test results)¹³. This observed pattern of underuse could be related to the quality or useability of the tools themselves, a lack of time on the part of physicians to learn how to use such tools, or even poor functionality of the tools themselves which rely on the assumption of high-quality data to function properly.

Rubinowicz and colleagues surveyed clinicians in 2016 in primary care clinics across Canada where EMRs had been implemented three to eight years previously¹⁴. Of these surveyed clinicians, who had an EMR for several years, 87% used electronic prescribing routinely and almost 78% used electronic prompts regarding potential dosing or interaction hazards¹⁴. Family physicians surveyed reported that EMRs allowed better monitoring of patient progress, more efficient billing, and improved quality and continuity of care¹⁴. Most clinicians surveyed by Rubinowicz et al. also felt that EMR implementation had reduced waiting times, care costs, and risk of errors¹⁴.

Another survey of 331 family physicians in 2015 in Québec who used an EMR regularly in their practice showed slightly different results¹⁵. Physicians surveyed used on average 67% of their EMR software's clinical functions (e.g. clinical notes, electronic prescribing), 47% of the

communication functions (e.g. tracking test results, referrals), and 90% of the administrative functions (e.g. billing, scheduling). It was posited by Raymond and colleagues that some of the underuse of EMR functions may be due to physicians not knowing that such features exist or not understanding how to use them¹⁵. Alternately, this underuse could be related to how the EMR software is designed and how quick and easy such features are to use¹⁵.

Given the increase in EMR usage since 2015, it is possible that the differences seen across these studies are related to the changes in adoption and comfort with EMRs over the past few years. Increased use of an EMR, better ease of use, and greater physician satisfaction with an EMR were found to correlate with performance benefits including better efficiency and quality of care¹⁵. Ease of EMR use was also positively correlated with physician satisfaction with the $EMR¹⁵$.

2.3 How EMR Data Quality Has Been Explored Previously

Clinicians using EMRs are doing so in order to provide patient care, and so, while EMRderived data have been used for research, to inform policy decisions, and to make decisions regarding changes to patient care standards, these data were not created for these purposes $5,16-18$. Therefore, the usefulness of EMR data for any application depends on the quality of the data itself, the ability to extract the data from the EMR, and the structure of the data once it is extracted¹⁹. Fitness for purpose is an aspect of data quality which has been conceptualized as "the property of data produced by a measurement process that enables a user of the data to make technically correct decisions for a stated purpose^{"20}. In the research environment, frequently this is stated as the ability of data to answer a given research question.

Data quality in EMRs has been conceptualized in several different ways. When examining data quality there are four commonly used concepts which apply at different levels: 1) frameworks; 2) domains (sometimes referred to as dimensions); 3) measures (sometimes referred to as metrics); and 4) data quality assessment methods. Frameworks are the overarching models of data quality within which are contained domains⁹. Frameworks differ in the number of domains they include, and which domains are used. Frameworks may be specific to a purpose or more generally oriented to data quality as a whole. Domains of data quality are broad conceptual classifications of the aspects of data, which can contribute to quality.

Weiskopf and Weng identified five potentially relevant domains of data quality: concordance, completeness, correctness, plausibility and currency/timeliness⁹. Measures, also referred to as metrics, are more specific criteria of data quality, which are usually sub-categories of domains. For example within the domain of currency, the measure of "timeliness of antenatal care" has been used⁸. Data quality assessment methods are ways that the measures are operationalized ⁹. For example, the previous measure of "timeliness of antenatal care" used the assessment method "Percentage of patients with a positive pregnancy laboratory test result and one or more visits within two months of the result"⁸.

The domains of data quality described by Weiskopf and Weng are similar to those described by the United Nations Statistical Commission's National Quality Assurance Framework, which is a framework meant to aid countries in the development of national quality assurance frameworks that will standardize national statistics and ensure quality and trustworthiness of these data²¹. The National Quality Assurance Framework defines data quality in terms of five general domains: relevance, accuracy and reliability, timeliness and punctuality, coherence and comparability, accessibility and clarity²¹. Relevance is the degree to which the information meets the needs (both present and potential/emerging) of the users. Relevance includes dimensions of completeness, user needs, and user satisfaction $2¹$. Accuracy and

reliability indicate how closely the information reflects the true values it is measuring and how consistently the information reflects reality over time. Accuracy is often broken down into sampling and non-sampling error and then further into systematic and random error of which systematic error is of greater concern due to its potential to distort the data in ways which make the results of analyses inaccurate²¹. Timeliness refers to how quickly the data are made available after collection and punctuality refers to whether the data were made available on the prespecified date²¹. Accessibility and clarity indicate the extent of information, including metadata (the data which provides information about the actual data being used) and supplemental explanatory information (e.g. source of the data, collection and processing methods), which is readily accessible²¹. Coherence and comparability indicate the internal consistency of the data and the comparability over time and geography, the use of common or standard metrics and facilitation of combination of data from disparate sources²¹.

Kahn et al. created a framework intended to serve as a common terminology for data quality researchers²². This framework was focused on data quality intrinsic-to-data elements, for example the data's format or distributions, rather than extrinsic-to-data elements, such as data accessibility or determining fitness for use. The framework organized terms from the data quality literature into two data quality assessment contexts, verification and validation, and three data quality categories, conformance, completeness, and plausibility²². The data quality assessment contexts differ in that verification relates to measuring data quality based on intrinsic factors, no external data or reference points are used, whereas validation measures the data quality extrinsically and therefore uses external comparators to assess the data²². The data quality assessments developed in this thesis fall under the verification assessment context as no external comparators are needed to generate the scores.

A scoping review of data quality research, with a specific focus on identifying and codifying commonly used data quality dimensions and assessment methods, was recently conducted by Bian et al. The review found 14 data quality dimensions and 10 data quality assessment methods, though some overlap of data quality dimensions was described²³. The most commonly focused on data quality dimensions in the frameworks and studies analysed were: completeness, concordance, correctness/ accuracy, and plausibility²³. Completeness was defined as the presence, or absence, of data regardless of data values²². Concordance was defined as the agreement of elements within the data or the agreement of elements between the data and an external source⁹. Correctness/ accuracy was defined as the truth of the values present in the data⁹. Plausibility was defined as the credibility of the values in the data within the context of other present variables, measured for example by comparing the actual and expected relationship of two variables²². The most commonly used assessment methods in the reviewed literature were: element presence, data source agreement, validity check, and data element agreement. Element presence was defined as whether the expected elements are present in the data⁹. Data source agreement was defined as the level to which the data in the dataset being examined matches data from an external source^{9,22}. Validity check was defined as whether values in the dataset agree with data from an external source or with self-evident concepts, and the degree to which timevarying elements vary as expected or as seen in external sources²². Data element agreement was defined as the degree to which data elements within the dataset of interest contain compatible values^{9,22}. It was posited in the review that some data quality dimensions and assessment methods are more commonly used because they are easier to understand or easier to operationalize, though this does not mean the less frequently used dimensions and assessment methods are less important to understanding in evaluating data quality than the more commonly

used ones²³. The review stresses that, though there have been attempts, there is not yet a widespread adoption of data quality framework use²³. Further, the importance of reporting on data quality is described as essential to ensuring transparency and consistency in research and to enabling comparison of data quality across the wide variety of datasets available to researchers²³.

A review that looked at data quality assessment of real-world data more generally, rather than a specific focus on EMR data, was conducted by Liaw et $al²⁴$. Although this review examined a more diverse study base (compared to the literature review by Bian et al. which focused on clinical data) there are still concepts Liaw et al. addresses which are relevant to EMR data. The review divided data quality concepts into intrinsic, contextual and technical factors²⁴. Intrinsic factors included concepts such as completeness and correctness²⁴. Contextual factors included concepts like the reputation of the data source and the relevance of the data to the research question²⁴. Technical factors included concepts related to data linkage and processing²⁴. In terms of this thesis the most relevant are the intrinsic data quality factors. Liaw et al.'s review stresses the necessity of examining and reporting on data quality at all points across the data life cycle including the importance of researchers routinely reporting data quality 24 .

A recent framework developed to model data quality for Canadian primary care EMR data used four domains of data quality: comparability, completeness, correctness, and currency/timeliness⁸. Comparability refers to how consistent EMR data are with an external population⁹. Completeness refers to how much of what is observed (during a patient visit for example) is actually recorded within the $EMR²⁵$. Correctness refers to the accuracy of the data recorded in the $EMR²⁵$. Currency refers to whether the data in the EMR are up to date for a given time point⁹. Other researchers have also used the same concepts, comparability, completeness and correctness, to define data quality¹⁰. In the context of Canadian primary care research, some

researchers have used seven domains of EMR data quality¹¹ which have significant overlap with the domains in the previously discussed frameworks.

While many different combinations of data quality domains have been used in previous EMR data quality assessment research, this thesis used three of the five core constructs of data quality identified by Weiskopf and colleagues⁹: completeness, correctness, and currency/timeliness. These domains map well onto key components of the United Nations Statistical Commission's National Quality Assurance Framework²¹ and are also suitable for EMR data. While previous EMR data quality investigations have examined comparability, this domain will not be included in the present analysis. Comparability is omitted because measures of comparability are highly population-specific and therefore are not applicable to a generalizable scoring system.

2.4 EMR Data Quality Considerations

Large easily accessible datasets, such as those generated by the increasing digitization of all kinds of patient health data through EMR usage, create opportunities for researchers, policy makers and clinicians¹⁶. For example, researchers have the opportunity to develop and answer research questions with sample sizes that would be unfeasible with primary data collection due to financial or time constraints. The use of data analytics in health care has the potential to increase quality of care, lower costs, and lead to better outcomes by leveraging this newly accessible data to answer existing questions which may have been too expensive or obscure previously 16 .

In clinical research, these data sets allow for large scale adverse event monitoring, conducting studies that can lead to improved quality of care, and the creation of statistical algorithms that can directly impact both research design and execution¹⁶. For public health, large digital datasets allow fast monitoring of disease patterns and analysis of large-scale trends that

can lead to targeted assessments and interventions¹⁶. However, there are many challenges and potential pitfalls to be aware of when using these datasets. The massive volume of data available to researchers, and the speed at which more data becomes available is novel in terms of the conduct of modern research¹⁶. Though this speed can be leveraged; for example, to facilitate real-time tracking of infectious disease outbreaks, it requires new and innovative research designs. These types of data also present the challenge of differences in format and structure. Data collected from different electronic sources, even just different EMRs, will have differences in formatting. Parts of the data may be structured or semi-structured; however, others will be unstructured, such as in clinical notes, creating challenges in compilation and standardization¹⁶.

Perhaps the most important challenge to the use of large health datasets is the quality of the data themselves. Health research has direct impacts on patient care, meaning it has the potential to change patients' lives positively or negatively. If research is based on poor quality data, erroneous conclusions can be reached which can have far-reaching impacts on policy and care decisions. Unfortunately, health care data, especially unstructured health data, often has errors¹⁶. In massive data sets, errors, especially systematic ones, can be amplified; hence, reinforcing why researchers must always be mindful that EMR-derived data were not created for research purposes.

As the usage of EMRs expands further in Canadian primary care, opportunities are created for researchers to examine various questions and patterns of primary care in local, provincial, and national contexts¹⁹. Primary care EMRs can be used for chronic disease surveillance. This may lead to better prediction modelling and risk assessment for these diseases¹⁹. The widespread availability of EMR data means that not only can disease patterns be examined but the overall health system can also be evaluated¹⁹. By compiling multiple EMR data sets, provincial and local health systems can be evaluated and improved. Currently, much of this type of assessment is based on health care administrative data¹⁹. Health care administrative data include data on drugs, physician services (e.g. diagnoses and procedures), hospital services (e.g. diagnoses, information about hospital stays, procedures), and patient identification (e.g. IDs, birth dates, postal codes)²⁶. However, EMR data contain clinical information previously only available through chart review, an expensive and time-consuming process. These EMR data provide more detail than health care administrative data in many areas, for example patient information and disease progression over time, and offer the opportunity to assess different data quality dimensions including quality of care¹⁹.

2.5 Data Quality Deficits in EMR Data

Despite the importance of high data quality in EMRs, previous studies have indicated quality deficits in EMR-derived data. A cohort study using EMRs from Dutch primary care practices was conducted to determine the data quality for breast, colon, and prostate cancer diagnoses. The completeness, correctness, and concordance with the reference standard (in this case the national Netherlands Cancer registry) were assessed. Data quality was quantified as standard incidence ratios, the ratio of observed cases in the EMR database to expected cases based in the reference standard multiplied by 100%¹². While the overall standard incidence ratios were relatively good, there was large variability observed across cancer types, across time points, and across different EMRs¹². Overall, up to 30% of cases for the cancers assessed could be missed if the EMR data alone were used¹². Further, a large number of false positives were identified in the data¹². One of the largest sources of variability identified was which type of EMR was used¹². This variability indicates that researchers should include EMR type as a

variable in their statistical models when using data consolidated from multiple EMRs as it may significantly impact findings.

In another study, the completeness of problem lists, the area of a medical record where a patient's relevant medical history is entered, was assessed in relation to chronic diseases in EMRs used in 119 primary care practices in Manitoba²⁷. Completeness was assessed by comparing the number of diagnoses documented on EMR problems lists with the number of billings related to each disease²⁷. The average completeness varied by disease but also by primary care provider²⁷. While the completeness percentage for some conditions was relatively high; for example, 80% for diabetes, the low end of completeness was 43% for COPD, which is indicative of a serious deficit²⁷. This lack of completeness in a key area of the EMR data demonstrates the potential for EMRs to produce low quality data that, if used indiscriminately, could lead to erroneous research conclusions.

An Australian study examined the data quality of EMR data from primary care clinics to assess whether these data would be appropriate to use in a prediction model for knee replacement surgery in patients with osteoarthritis²⁸. The variables to be used in the model were assessed for completeness and plausibility. Data were also compared to external data sources to assess accuracy and validity²⁸. Completeness and accuracy of some key variables, year of knee replacement, side of knee replacement, and year of death, were found to be very low²⁸. However, completeness and plausibility for the predictor variables chosen, including prescriptions and other diagnoses, were high with the exception of low completeness values for BMI and weight gain over time²⁸. The mixed data quality between variables and domains indicates the need to assess the quality of EMR data prior to use.

EMRs provide clinicians with the opportunity to assess patient care across their practice, potentially identifying areas for improvement¹⁹. In one example of this, EMR data was leveraged to incorporate a screening tool (the Screening Tool of Older People's Prescriptions) into EMRs to prevent potentially inappropriate prescriptions²⁹. After the implementation of the screening tool, there were no changes in potentially inappropriate prescribing in the implementation group²⁹. One of the possible explanations proposed for this was that the EMRs had data quality issues, specifically around data completeness and mis- or underuse of coded fields²⁹. When physicians were interviewed, they were unaware of the deficits in data quality in their $EMRs²⁹$. Physicians also did not consider that not using or misusing data entry portions of the EMR could have downstream effects, including impacting the utility of built-in decision support tools²⁹. This lack of consideration of the downstream impact of EMR data or lack of data is perhaps unsurprising given that the focus of clinicians is on the patient and their care which may not align with collecting and recording the maximum amount of data. This mis-/ disuse of the EMR fields may also indicate a design flaw of the EMR.

Reliability, defined as data being recorded consistently across time and recorders, is an aspect of data quality that is essential to ensuring accuracy. Data from 18 primary care physicians in Toronto Ontario who used EMRs were assessed for reliability⁷. Reliability was measured by first calculating the proportion of patients eligible for a Pap smear, mammogram, or influenza vaccine, who were recorded in the EMR as receiving this service over a given time period⁷. The change in these calculated rates was then compared to the change in rates from administrative data, used as the reference standard, regarding the same procedures over the same time period⁷. Differences were found in the changes measured by the EMR data compared to the administrative datasets, which is indicative of unreliability in the EMR data⁷.

Current research into Canadian primary care EMR data suggests that the quality of this data is variable⁶⁻⁸. Previous research on Canadian primary care EMR data quality assessed comparability, completeness, correctness, and currency/timeliness individually for three different EMR datasets⁸. The data used were obtained from the DELPHI database which is a research database of de-identified EMR data from 18 primary care practice sites in south western Ontario and is based at the Centre for Studies in Family Medicine at Western University in London, Ontario³⁰.

Comparability of the DELPHI patient population to the Canadian census population was found to be high in one dataset but significant differences between the census population and the EMR populations were found in the other two datasets⁸. Completeness varied significantly across the three datasets and by measure and test condition. Test conditions were specific health conditions of interest chosen based on clinical expertise, their prior use in EMR research, and their frequent occurrence in primary care practice⁸. Correctness also varied significantly by test condition and across datasets with positive predictive values of just 4% for obesity in one data set to 80% for diabetes in another dataset⁸. However, the presence of unlikely combinations of age-specific procedures was found to be 0% in all datasets⁸. Currency also varied across the datasets⁸. Although not all measures were appropriate for all three datasets, the results demonstrate EMR datasets vary in quality and therefore data quality assessment is essential.

2.6 Creation of Composite Scores

In addition to assessing the individual components of data quality, as has been done in previous studies^{6-8,10,25}, there is utility in creating composite scores from the individual components. Composite scores would allow for comparability across projects. Having a single composite score would be easier for researchers to use and therefore could encourage the examination of data quality in projects where data quality is not the main focus.

There are a number of methods described in the literature for combining multiple scores from component metrics into a single composite score that is both useful and interpretable. Combining variables into a single composite must be done carefully as it can: change the strength of relationships with variables not used in the creation of the component score (e.g. outcomes); obscure important information; and make interpretation more difficult 3^1 . Methods of weighting that can be used when creating composite scores include weights based on expert opinion, empirical regression weights, weights based on previous studies/data collected, unit/standardized weights, geometric means, arithmetic means, summation, and radar charts. However, there is no standard practice in the clinical literature for combining measurements on different scales that are used to measure different aspects of the same concept³². Therefore, several methods were explored to determine their suitability to the particular case of combining individual data quality metrics to obtain a single score that can accurately describe the quality of an EMR-derived dataset, as was done in this thesis.

In expert weighting, experts in the field are consulted as to which scoring components are the most important or relevant to the research question being asked in a specific project. This method allows tailoring of the score to the particular needs of a project and therefore might be preferred; for example, if a project's question is highly dependent on the currency/timeliness of the data, the timeliness score might be weighted more highly to provide a score that reflects the project priorities. Expert opinion was used by Terry et al. in initial component score development⁸. However, it is not appropriate to apply expert opinion to the creation of weights for the combined score in this thesis. In the case of individual studies wanting a data quality

score tailored to their specific objectives, expert opinion could be used; however, this thesis sought to create a more universal composite score that would be comparable across various research questions. Weights derived from expert opinion would necessarily differ based on the research question being explored and therefore would not be comparable.

Regression weighting – deriving weights based on least squares regression analysis – is only an option if it is possible to use a single dependent variable, and this variable is known, and if the sample size is sufficiently large, and sampling error is low^{33} . Regression weights are calculated by maximizing the linear relationship between the predictors and the dependent variable³³. In the case of developing a single composite score of EMR data quality, it is not possible to use regression weighting because the dependent variable (i.e. the final combined score) does not yet exist.

The weights used to create the final composite EMR data quality score also cannot be derived from previous studies or other data as there are no studies which have previously combined the individual data quality scores in the way that is proposed here. Further, there are no previous studies which have used the score calculation method developed in Terry et al⁸.

The term 'unit weights' is used by Bobko et al. to refer to standardizing scores; for example, by converting each individual component variable to Z-scores and then applying equal weighting³³. 'Unit weights' has also been used in the literature to refer to the summation of raw or unstandardized scores, but this definition will not be used here. Song and colleagues define the same concept, summing the Z-scores of the original variables that will make up the composite score, as simple averaging³¹. Unit weights allow adjustment for differing variances of the raw component scores which can otherwise significantly impact a composite score³³. However, in the present thesis, the format of the individual component scores is not compatible

with a Z-scores transformation. This is because the individual component scores are calculated by examining the percentage of patients in certain groups in the EMR; for example, one assessment method for completeness is the percentage of patients in the EMR who have at least one entry in their allergy record (including "no allergies"). There is no mean or standard deviation which can be calculated for this value when examining a single EMR database and therefore Z-score based methods are inappropriate.

Unit weighting relies on the scores either being normally distributed or being transformed to be normally distributed and for all the scores to have the same directional relationship with the underlying concept $31-33$.

Gerstein and colleagues suggest the simpler method of calculating the geometric mean of the measurements to be combined as an alternative to unit weighting. Using a geometric mean also requires all the component measurements to have near normal distributions (or to be transformed to normal), to have the same directional relationship to the underlying construct, and to be positive and greater than zero³². The geometric mean is calculated by taking the *n*th root of the product of the n components³². The geometric mean can be used to combine measurements from different scales with different distributions because it reflects the relationships between the components rather than their absolute values³². In the case of this thesis, it is not a useful option because it is possible to have a score of zero on an assessment method. In the development of the assessment methods by Terry and colleagues scores of zero were calculated for sensitivity and positive predictive value for asthma and for unlikely combinations of age and specific procedure^o.

An alternative to the geometric mean is the simple arithmetic mean, derived by adding *n* components and then dividing the total by *n.* The arithmetic mean is a commonly used method of combining values and is suitable to use when combining percentages, where giving equal weighting to component measurements is not a concern. If some components have a higher number of component measurements than others, this is not accounted for in the arithmetic mean. Unlike the geometric mean, values of zero are not of concern when calculating the arithmetic mean.

Summation of values is a step in the process of calculating an arithmetic mean but can also be used as a method independent of the mean calculation to combine values into a composite score. Summation weights each value in the sum; in essence each value is given equal weight in the final score³⁴. This type of weighting implies that each value within the score should contribute equally to the final score, which is also true of mean scores 34 . Summation provides simple to explain and interpret scores. However, summation does not allow comparison of scores which have different possible maximums due to having different numbers of values contributing to the totals.

Radar charts are a method of data visualization which is particularly useful when displaying multi-dimensional data where all variables use the same scale³⁵. In the case of EMR data quality, all the measures are presented as percentages which makes radar charts a convenient option to display all of the examined aspects of quality in a single and easily understandable way. The calculation of the area of a filled radar chart has sometimes been used to create a composite score. However, this is not an appropriate method of composite score creation because the ordering of the axis on the chart can influence the area significantly and therefore artificially impact the composite measure³⁶. For example, if there is a dataset with two axes with very high scores and two axes with very low scores in a dataset placing the high scores opposite each other will generally create a smaller area that placing the high scoring axes beside each other.

2.7 Considerations Specific to Developing Composite Data Quality Scores for Primary Care EMR Research

In order to examine whether the measures of EMR data quality that were developed and employed in this thesis were relevant to the type of research being done using primary care EMR data, a review was conducted of research that has been conducted using the Canadian Primary Care Sentinel Surveillance Network (CPCSSN). CPCSSN is the data source for the present thesis and contains EMR data which is moderately representative of the Canadian population with patients being slightly older and more likely to be female than the Canadian population, and physicians included in CPCSSN being younger and more likely to be female than the total population of primary care providers in Canada³⁷. CPCSSN compiles a frequently updated list of published literature utilizing CPCSSN-held EMR data. This list was the basis of this review. As of June 1st, 2021, this list contained 143 articles. Of these articles, 102 used the CPCSSN data and indicated in their publication which data fields or data tables were used.

The majority of studies reviewed used patient demographics (sex: 89 studies and age: 93 studies) in their research. The other most used components of the CPCSSN data were the problems list (the health conditions with which a patient has been diagnosed): 80 studies, billing data: 72 studies, CPCSSN Disease Case table (disease cases identified by the CPCSSN diagnostic algorithms based on the contents of patient records): 67 studies, the encounter diagnosis table: 66 studies, and the medications table: 65 studies. A summary of all reported data use in the CPCSSN studies can be found in Appendix A.

Based on this review, some components of the CPCSSN data were found to be used more in primary care EMR-based research than other components were. In order to get the highest utility from a composite data quality assessment score, it makes sense to focus on metrics that use the most used components of the data and conversely to either exclude or place less weight on components of the data which are less widely used. One example of a lesser used component of the data are vaccination records where only one of 102 studies used patient vaccination records. This indicates that relying heavily on data from the vaccination table to create a widely useable score might not be the best fit. An alternate explanation for the disparities in use could be that the tables which are used less frequently are the tables known to have lower quality data and therefore researchers are more hesitant to include them in their research.

2.8 Caveats in the Evaluation of Data Quality

When evaluating EMR data quality it is important to acknowledge that there are, at present, no gold standards for how the established domains of data quality are operationalized. Data quality refers to both the inherent quality of the data but also its fitness for use in each particular situation where one considers employing data. This multi-faceted nature and associated data quality metrics, therefore, cannot function as black and white indicators which deem the data "good" or "bad". Depending on factors such as the desired end use for the data, the origin of the data, and the variables and information contained within the dataset, the domains of data quality can be operationalized in multiple ways. The methods of operationalizing data quality domains, including measures and assessment methods that are presented in this thesis, were derived from the work of Terry and colleagues⁸. These data quality measures were developed through an iterative process that included review of the EMR data

quality literature, examination of structured EMR data, assessment of the measures in combination with each other, and creation of assessment methods⁸.

Similarly, in the literature from which this thesis drew the data quality assessment methods, the process of developing and operationalizing the data quality measures was extensive and included consultation of expert opinion and evaluation of multiple possible combinations of potential data quality measures⁸. It is important to note that these measures are only one of many potential ways to operationalize and measure EMR data quality. While they are not necessarily the ideal depiction of the quality of the data, they represent the results of an exacting process that balanced practicality and rigorousness, consistent with research in this area^{8,24}. When developing data quality measurement tools, choices and trade-offs must be made in the attempt to capture the multi-faceted nature of data quality while still having a useable data quality tool. The work of Terry and colleagues, and by extension this thesis, attempted to develop a helpful and useable method of measuring data quality of data derived from primary care EMRs.

2.9 Contribution of This Thesis to EMR Data Quality Assessment

While primary care data collected from EMRs are a significant asset to researchers, data re-use for research purposes can cause harm if not done judiciously¹². Though they are frequently used in research already, primary care EMR data were not designed for this purpose and therefore the research using these data should be carefully designed, keeping the data source and quality in mind¹².

This thesis builds on previous EMR data quality research by developing and replicating a single composite score of data quality using three previously validated quality domains that assessed completeness, correctness, and currency/timeliness individually⁸. This scoring system once established, could be used by research teams to assess the quality of data for research,

where quality issues are identified, to be potentially corrected. The scoring system created in this thesis has the benefit of being a simple and straightforward method of identifying potential data quality issues in a user-friendly manner. Currently, few researchers using EMR derived data in their research report anything about the quality of the data that were used²³. It is hoped that the simplicity of the composite scores will encourage more researchers to critically examine their data, report on the quality of data use in a transparent way, and may prompt further and more indepth investigation of potential issues and strengths of EMR-derived data.

While the primary purpose of the composite score developed in this thesis is to assist researchers in one aspect of their examination of the data used in their research, this score has other potential applications. A single score that can be straightforwardly calculated will allow data aggregators, such as CPCSSN, to look at trends in data quality over time and across dimensions such as the EMR provider and the practice-based research networks that contribute data to CPCSSN. Because factors such as data cleaning algorithms (procedures used to standardize and streamline the data) and input prompts (prompts given to the clinician as they enter data into the EMR) change over time and differ between networks, it would be expected that a composite data score would show differences based on these factors. By introducing a simple score for examining data quality, the impacts of such changes to the data could be quantified. Further, a consistent scoring system could assist EMR designers in creating products that are optimized not only as a user interface for care providers but that also optimize the quality of data which can be collected from the EMRs for research.

Chapter 3

3 Methods

3.1 Data Source: The Canadian Primary Care Sentinel Surveillance System (CPCSSN)

The source of data for this research was the Canadian Primary Care Sentinel Surveillance Network (CPCSSN)³⁸. The dataset was obtained through CPCSSN by submitting a data request and project description after ethics approval had been obtained for the thesis from the Western University Health Sciences Research Ethics Board (Ethics #115903).

CPCSSN is a pan-Canadian primary care research initiative which aims to improve quality of care for Canadians through securely collecting and reporting on data from electronic medical records (EMRs)³⁸. The CPCSSN database contains over 1.8 million de-identified patient-level records. The data come from physicians participating in 10 practice-based research networks across Canada, extracted from multiple EMR software packages³⁸. CPCSSN uses algorithms to clean and validate the collected EMR data³⁹. These validation methods and data cleaning algorithms have been published in peer-reviewed journals and are available through the CPCSSN website 38,40. This cleaning results in data that are much easier to use in research; however, data can still have quality issues stemming from their original input at point of care. The CPCSSN database includes clinical information (encounter diagnoses, prescribed medications, and procedures), practice site characteristics (e.g. EMR type, site location), provider characteristics (e.g. provider type, sex), and patient characteristics (e.g. sex, potential risk factors)³⁸. The data cleaning can result in new data quality issues in some instances as data cleaning is not identical across CPCSSN networks. These differences in data cleaning mean that different networks may have different data quality. This adds an additional layer of data quality consideration as data quality can be impacted at the patient/provider level, at the EMR level, at
the CPCSSN network level, and then at the CPCSSN project level when all of the network data is merged. Each of these points can differently impact data quality and each merge of data is a new opportunity for issues to be introduced to the data.

Table 1 describes the CPCSSN data structure. Patient ID is a unique random number assigned by CPCSSN to a patient in order to identify that patient across the database and link all other variables associated with that patient; that is, externally useless. Encounter ID is the unique randomly generated numeric code assigned to a particular patient encounter recorded in the database which allows linking of all events related to a single encounter (e.g. a patient might receive a physical examination, diagnosis, and medication prescription in a single encounter). Patients often have multiple entries in a single variable category. For example, a patient may have more than one health condition, which may have been entered on multiple dates. These multiple entries can be linked through the associated patient ID and encounter ID.

The data used for this thesis were stored on a Microsoft SQL Server in the Western DELPHI EMR Database project secure server environment, located inside Western University's firewalls. A Microsoft SQL Server stores information in tables; each table is comprised of rows and columns. The overall structure of a SQL database is a series of these linked tables. Two Microsoft SQL Server concepts, important to this thesis' analyses were primary keys and foreign keys. When a column is denoted as a primary key, it indicates the data in that column is unique (meaning all of the values in the column are different, there is no repetition) and there are no null values; for example, in the CPCSSN dataset the 'PatientID' column in the 'Patient' table is a primary key. When a column is denoted as a foreign key, it indicates the column is a link between tables. The foreign key column is referencing a column from another table, frequently a primary key; for example, in the CPCSSN dataset, the 'PatientID' column in any table other than the 'Patient' table is a foreign key. These concepts were important for the analyses because table linkage allowed patient records to be followed across tables. Several analyses, for example looking at age-specific procedures, required linking data in multiple tables to a single patient record.

Prior to the statistical analysis, the CPCSSN dataset was split into two randomly selected equally sized groups of patients, referred to as the score Development Group and the score Replication Group, so that the data quality score could be developed in one group and then replicated in a second group. Data splitting is a common practice in algorithm development and can assist in examining reliability^{41,42} Each group contained all variables. Cases were assigned to each group by randomly assigning each unique patient ID which is attached to every record in the dataset either a 0 (score Development Group) or a 1 (score Replication Group) which ensured: no patient in the dataset was in both groups or was without a group; an even group split; and easy separation of groups during analysis.

Table 1: CPCSSN tables and columns used in the composite score creation

3.2 Outcomes

While the main objective of this thesis was to create a single composite score representative of data quality, there were four outcomes in total created for this thesis, with the purpose of providing metrics that can be used to assess data quality in primary care EMRderived datasets. Consistent with the domains used by Terry et al.⁸, three domain-level scores were created to measure data quality concerning completeness, correctness, and currency/timeliness. The fourth domain, comparability, requires comparison to an outside dataset and is highly population-specific and therefore is not applicable to a generalizable scoring system. One composite score was created that combined the three domain-level metrics.

3.3 Data Examination and Preparation

When using complex data such as found in the CPCSSN dataset, it is necessary to examine the data closely to ensure the statistical methods used are appropriate. To this end, data were examined to determine what variables existed in the data set and in what form these variables were presented as well as how the tables within the Microsoft SQL server (on which the data were stored) related to each other. This process involved reviewing the CPCSSNprovided data dictionary, which gave the table and column names, the data type for each column, and brief descriptions of the contents of each column. The CPCSSN entity relationship diagram was also reviewed. The entity relationship diagram provides an overview of how each of the tables within the SQL database are connected to each other, and of the primary and foreign keys in the database that are used to create the connections. A version of the CPCSSN entity relationship diagram is available through the CPCSSN website⁴³.

The variables used in the analyses are described i[n](#page-37-0)

, including the format the variables were given in the database.

Table 2: Variables used in analysis

3.4 Preliminary and Descriptive Analysis

Data were analysed using R statistical software (V4.0.3; R Core Team 2021) through Rstudio. Patient demographics were examined for the overall dataset as well as the two data subsets (score Development Group and score Replication Group). Distributions of patient age (age distribution by decade), sex, and patient location (rural or urban), were reported. Comparisons between the Development and Replication Groups to assess comparability between the groups were made using t-tests to compare the birth year distributions and Chi square tests to compare sex and location distributions. Due to the very large sample size, small but statistically significant differences were expected between the Development and Replication groups;⁴⁴ therefore, effect size estimates (Cohen's d and Cramer's V respectively) were also calculated and reported.

3.5 Creation of Composite Scores

In the creation of a composite score, it is necessary to first consider theoretical factors. The purpose of the scoring methodology created in this thesis was to provide a single number that will reflect data quality. This score of data quality in this thesis is conceived as the combination of the completeness, correctness, and currency/timeliness of the data. These domains all reference different aspects of data quality and all refer to the multidimensional overarching construct of data quality as a whole. The basis for combining the individual scores into the composite is the assumption that the domains are representative of differing aspects of the construct of data quality^{9,31}. It is reasonable to make the assumption that the domains are all referring to the overarching construct of data quality because the assessment methods and measures which compose them were developed specifically to measure individual aspects of the construct of data quality.

Two score creation methods were chosen to create domain-level scores and the composite score: summation and calculation of the arithmetic mean. In simple summation, each of the assessment method scores were summed together to form the domain scores which were then summed to a total composite score. This method was chosen as the simplest way of combining the scores. It is also an easily understandable method for anyone who might use the score and allows comparison of the domain scores and the overall score between different projects or datasets. Summation does not allow comparison of the domains within a single assessment however because the theoretical maximum summation scores are different for each domain. The arithmetic mean is calculated by dividing the sum of the *n* components and dividing that by *n*. The arithmetic mean has the advantage of allowing comparison of domain scores within a project or dataset; for example, comparing the completeness and correctness scores to each other within a project, as well as comparisons of domain and overall scores between different projects or datasets.

3.6 Hierarchy of Data Quality

As conceived in this thesis, the highest level of data quality assessment is the composite score. The composite score is made up of domain-specific scores where domains refer to the overarching components of data quality that have previously been defined in data quality research^{8,9,11} with the domains of completeness, correctness, and currency used in this thesis. Measures are the individual components of data quality that are used to define a particular domain. Multiple assessment methods are used to capture a particular measure. A given assessment method calculates a numerical metric from the data. As an example, for the domain *Completeness*, one measure of data quality is *Consistency of capture*. One assessment method

that assesses the *Consistency of capture* is the percentage of patients that have one or more problem list entries.

Table 3 provides this hierarchy of data quality assessment as executed in this thesis. All individual data quality measures and corresponding assessment methods used in this thesis were adapted from the paper by Terry and colleagues which used EMR-derived data⁸ that were similar to the data used here. In the paper by Terry et al., 11 data quality measures were operationalized to cover the four domains of data quality being examined (comparability, completeness, correctness, and currency/timeliness)⁸. These operationalized data quality measures cover the commonly used components of data found in the review of previous CPCSSN studies conducted in this thesis. This thesis adapts nine of these measures because the present thesis is focused only on completeness, correctness, and currency/timeliness; the two measures previously used to examine comparability were not included.

Several of the data quality assessment methods were applicable, and therefore calculated, only for patients with relevant health conditions. These six health conditions are referred to as *test conditions* and were chosen by Terry and colleagues based on clinical expertise, prior use in EMR research, and frequent occurrence in primary care practice⁸ and are: diabetes, hypertension, hypothyroidism, asthma, obesity, and urinary tract infection. The case definitions for these six test conditions can be found in Appendix B.

Table 3: Summary of components of the composite score

3.7 Domains and Their Associated Measures and Assessment Methods

Completeness Domain: Four measures were developed by Terry et al. to examine completeness: sensitivity, consistency of capture, recording of height and weight, and recording of blood pressure among patients requiring a measurement; i.e., those with diabetes mellitus and those taking hypertension medications⁸. The assessment method for Sensitivity required calculating sensitivity values for all six test conditions using the test condition definitions as a reference standard and billing codes as the comparison standard⁸ (Figure 1, see Appendix D for example calculation) . For Consistency of capture, the assessment method was calculating the percentages of patients with one or more entries on their problems list, one or more entries in their allergy record, and patients visiting their care provider in the last year with one or more prescribed medications⁸. The assessment method for Recording of blood pressure, height, and weight was calculating the proportion of patients with one or more recordings in each of these fields⁸. Recording of Blood Pressure among Patients Requiring a Blood Pressure Measurement was examined by calculating the percentage of patients with one or more blood pressure recordings for patients with diabetes mellitus and patients with hypertension medications⁸.

Correctness Domain: Two measures were developed by Terry et al. to examine correctness: Positive predictive value and unlikely combinations. Positive predictive value (PPV) was assessed by calculating PPVs for each of the six test conditions (Figure 1, see Appendix D for example calculation). Unlikely combinations of age and specific procedures, indicative of correctness, were assessed by calculating the percentage of patients 10 years or older who received a tetanus toxoid conjugate vaccination (usually only given to patients <10 years of age)⁸. Since lower scores on this measure indicate higher quality, the unlikely combinations score was subtracted from 100 (100- the percentage of patients 10 years or older who received a

tetanus toxoid conjugate vaccination) so that all scores were directionally the same and could be combined.

Reference Standard vs. Billing Code 2X2 Table

Sensitivity = True positive/ (True positive + False negative)

Positive Predictive Value = True positive / (True positive + False Positive)

Figure 1: Sensitivity and Positive Predictive Value Calculation

Currency/Timeliness Domain: Three measures were developed by Terry et al. to examine currency: timeliness of weight recording and timeliness of visit for pregnancy. Timeliness of weight recording for patients with obesity was assessed by calculating the percentage of obese patients in the database who had one or more weight recordings within a year of their last visit⁸. Timeliness of visit for pregnancy was assessed by calculating the percentage of patients with one or more visits within the two months following a positive pregnancy laboratory result⁸. Timeliness of blood pressure, height, and weight recording was assessed by calculating the proportion of patients with one or more recordings in each of these fields entered no more than one year prior to their last visit⁸.

In order to calculate scores, the ideas underlying the assessment methods for this thesis had to be translated into R code. The R code was used to identify the relevant patient records within the data; for example, determining the patients who had hypertension based on the reference standard definition being used. To do this, the intermediate step of creating pseudocode was used. Pseudocode is a methodology frequently used in computer science in which the steps of an algorithm are written in plain language prior to being translated to the desired programming language45. Pseudocode has the advantage of being understandable, even for those

who do not have programming knowledge. Pseudocode is a commonly used intermediary step when an idea or concept needs to be turned into code^{45} . In these cases, and in this thesis, pseudocode allows clarification of principles and the breakdown of complex ideas into fully described discrete steps that can be executed.

3.8 Creation of Domain-Level Scores for Each Domain

Domain-level scores were created for each of the three domains of data quality (completeness, correctness, and currency/timeliness) according to each of the two methods, summation and arithmetic means. The creation of domain-level scores was done in order to be able to visualize how each domain contributes to the overall data quality score and to allow an additional point of examination and comparison for future users of this scoring system. Differences in data quality at the domain level have the potential to significantly impact the composite score and these differences can help to describe potential strengths and weaknesses of the data. The creation of domain-level scores also allowed comparison of the scoring methods within individual domains in addition to comparison of the overall score. In future use of the scoring system, the creation of individual domain scores will allow researchers to identify if domains contribute asymmetrically to overall data quality for a particular dataset. Identification of variation in data quality between domains will allow researchers to recognize potential data quality issues in a more specific way that may in turn allow targeted solutions to data quality problems.

To visualize the individual assessment method contributions to the domain scores, radar charts were created. The radar charts allow easy visual comparison of the assessment methods within the domain as they all have a theoretical maximum score of 100% and some variation is expected between them within domains.

For the summation method, the results of the 14 assessment methods contributing to the completeness domain score were summed, the seven assessment methods contributing to the correctness domain score were summed, and the five assessment methods contributing to the currency/timeliness domain score were summed to create one score for each domain; that is, the domain-level scores.

For the arithmetic mean method, the results of the 14 assessment methods contributing to the completeness domain score were added and the product was divided by 14, the seven assessment methods contributing to the correctness domain score were added and the product was divided by seven, and the five assessment methods contributing to the currency/timeliness domain score were added and the product was divided by five to create one score for each domain.

3.9 Creation of Composite Scores

The creation of the composite scores is diagrammed in Figure 2. For each of the scoring methods (summation and arithmetic mean), the domain-level scores were combined in the same manner as the individual assessment methods were combined. In the summation method, the three domain-level scores (calculated through summation) were summed to create the composite score. In the arithmetic mean method, the three domain-level scores (calculated by taking the arithmetic mean of the assessment methods) were summed and divided by three to create a composite score. While it is frequently not appropriate to take the arithmetic mean of a set of arithmetic means, in this case it is desirable to equally weight each of the three domains despite different numbers of assessment methods contributing to each of the three domains. This equal weighting is achieved by taking the arithmetic mean of the already calculated arithmetic means for each domain rather than taking the arithmetic mean of all of the assessment methods. The

highest achievable score using the summation method would be 2600 and the highest achievable score using the arithmetic mean method would be 100.

To visualize the domain-level contributions to the composite scores, radar charts were created. The radar charts allow easy visual comparison of the domain-level scores within the composite scores.

To examine how the scoring systems differed, the domain-level scores derived from each method and the composite scores derived from each method were compared within and across the Development and Replication Groups. Differences in how much difference individual assessment methods contributed to domain scores and how much domain scores contributed to the composite score were compared. Further, the Development and Replication scores were compared to examine the reliability of the scoring method.

Figure 2: Flow diagram of composite score creation

3.10 Examination of Score Reliability

In order to determine the reliability of each of the scoring methods, the domain-level and composite scores obtained through the steps described in sections 3.7, 3.8, and 3.9 were calculated for the Replication Group (the second subgroup into which the data was divided). The scores derived from the Development Group were compared to those calculated for the Replication Group. Because the creation of the two groups was random and the dataset large, it was expected the scores calculated for the Development Group and for the Replication Group would be approximately equal. Any major differences between group scores within a single scoring system could be indicative of a lack of reliability in the scoring method.

Chapter 4

4 Results

4.1 Descriptive Analysis

The total dataset consisted of 1,839,101 patients. Patient demographics for the total

dataset and each of the development and replication data subsets are described in Table 4.

	Total Dataset	Development Group	Replication Group
Total number of Patients	1,839,101	919,551	919,550
Sex			
Males $(n, %)$	839,797 (45.6%)	419421 (45.6%)	420376 (45.7%)
Females $(n, %)$	995,649 (54.1%)	499818 (54.3%)	495831 (53.9%)
Missing Sex (n, %)	$3,655(0.2\%)$	312 (0.0%)	3343 (0.6%)
Patient Birth year			
1890-1899	542 (0.03%)	$14(0.0\%)$	528 (0.1%)
1900-1909	$1,387(0.1\%)$	263 (0.03%)	$1,124(0.1\%)$
1910-1919	$9,274(0.5\%)$	$2,894(0.3\%)$	$6,380(0.7\%)$
1920-1929	46,685 (2.5%)	19,357 (2.1%)	27,328 (3.0%)
1930-1939	87,853 (4.8%)	40,170 (4.4%)	47,683(5.2%)
1940-1949	149,119 (8.1%)	70,386 (7.6%)	78,733 (8.6%)
1950-1959	216,850 (11.8%)	109,991 (12.0%)	106,859 (11.6%)
1960-1969	240,553 (13.1%)	126,717 (13.8%)	113,836 (12.4%)
1970-1979	237,340 (12.9%)	127,023 (13.8%)	110,317 (12.0%)
1980-1989	257,210 (14.0%)	133,626 (14.5%)	123,584 (13.4%)
1990-1999	214,690 (11.7%)	107,848 (11.7%)	106,842 (11.6%)
2000-2009	191,935 (10.4%)	$9,6031(10.4\%)$	95,904 (10.4%)
2010-2019	184, 177 (10.0%)	84,240 (9.2%)	99,937 (10.9%)
Missing Birth Year	$1,486(0.1\%)$	991 (0.1%)	495 (0.1%)
Habitation			
Urban $(n, %)$	1,379,755 (75.0%)	759,489 (82.6%)	620,266 (67.4%)
Rural $(n, %)$	272,613 (14.8%)	107,899 (11.7%)	164,714 (17.9%)
Missing Location Code	186,733 (10.1%)	52,163 (5.7%)	134,570 (14.6%)
(n, %)			

Table 4: Patient Demographics (column %)

The t-test for patient birth year indicated the Development Group (M=1976, SD= 23.7) was born later on average than the Replication Group (M=1975, SD=25.6), t-value with >500 degrees of freedom was 27.2 with a p-value of <0.01. The effect size estimate was very small,

Cohen's $d = 0.04$ (95% CI 0.04, 0.04) indicating that, while statistically significant, there was no important difference in birth year between the groups. The Chi square test for patient sex indicated a difference between the Development and Replication Groups, χ^2 (2, N=1839101) = 2530.6, p<0.01. However, the effect size estimate was very small, Cramer's $V = 0.04$, indicating the effect was negligible and therefore the difference was negligible for this analysis. The Chi square test of patient location indicated a difference between the Development and Replication Groups, χ^2 (2, N=1839101) = 62256, p<0.01. However, the effect size estimate was small, Cramer's $V = 0.18$, indicating the difference was unimportant for this analysis. Therefore, the Development and Replication Groups were similar to each other in distributions of age, sex, and location. The groups were also similar in proportions of missing sex and birth year. There was a slight difference in the percentage of missing location codes, as indicated by the marginally larger effect size in the location Chi square test of location; this variable was not used in the data quality scoring. Some patients have birth years that would make them over 120 years old. These patient records exist in the database because it is a longitudinal database encompassing patient records from multiple years. The records used in this thesis are records that were added to the CPCSSN database between January $1st 2015$ and December 31st 2019. Some of the patients included in the analyses in this thesis are inevitably deceased but their date of death and even whether they are deceased are not always included in their EMR. Whether patients are deceased did not affect any of the analyses conducted in this thesis.

There were 1,497 care providers in the database. These care providers used 11 different EMR systems: Accuro⁴⁶, Healthquest⁴⁷, InputHealth⁴⁸, Intrahealth⁴⁹, Med Access⁵⁰, Medesync⁵¹, OSCAR⁵², P&P⁵³, Practice Solutions⁵⁴, Purkinje⁵⁵, Wolf⁵⁶. Of these EMR systems, Practice

Solutions was the most common, used by 26% of the providers, and Healthquest was the least prevalent with less than 1% of providers using that EMR.

4.2 Pseudocode

Pseudocode was created for each of the 14 assessment methods by going through each assessment method and elaborating each of the steps required to identify the groups of interest given the data format. The format of data contained in each column, e.g. text or numeric, is not referred to in the pseudocode. Most of the columns used were in a free text format, nvarchar, though dates were in a date format, YYY-MM-DD, and patient identifiers were numeric. Table 5 reports the pseudocode for the 14 assessment methods. This pseudocode was used as the intermediary step to creating R code but is a deliverable in and of itself, in that, it can be shared with other researchers to aid in the consistent creation of these metrics for future research projects.

Table 5: Pseudocode for identifying patients relevant to assessment methods

OR

4.3 Creation of Domain and Composite Scores

This section reports the creation of the domain-level and composite scores. These scores were calculated using the subset of the data referred to as the Development Group. The calculated scores for the assessment methods and domains are reported as well as the composite score.

4.3.1 Completeness Domain

A summary of the scores on each of the assessment methods of completeness can be found in Table 6 grouped under their corresponding Measure. The scores on the assessment methods of completeness were generally mid-range with a few deviations. In comparison to the other sensitivity values, the sensitivity value calculated for obesity was particularly low (4.4%). The scores for the percentages of patients who required blood pressure recordings due to a diagnosis of diabetes or hypertension and who received them were particularly high (89.7% and 90.2% respectively).

Using the summation method, the combined completeness domain score for the Development Group was calculated to be 706.8 out of the theoretical maximum of 1400. Using the arithmetic mean method, the combined completeness score for the Development Group was calculated to be 50.5 out of the theoretical maximum of 100. The relative contributions of each assessment method to the completeness domain score are illustrated in Figure 3. Assessment methods with higher scores, such as 'the percentage of patients who visited in the past year with one or more prescribed medications', contributed relatively more to the score than those with lower scores, such as 'the sensitivity value for obesity'.

Figure 3: Completeness component scores – Development Group

4.3.2 Correctness Domain

A summary of the scores on each of the assessment methods of completeness can be

found in Table 7. The scores on the assessment methods of correctness were generally mid-range

to high. Two exceptions were the positive predictive value for urinary tract infections 1.7% and

hypothyroidism at 18.6%.

Measure	Assessment Method	Development Group Score
Positive predictive value	Positive predictive value for diabetes mellitus (test condition definition vs. billing) code)	84.7%
	Positive predictive value for hypertension (test condition definition vs. billing code)	89.4%
	Positive predictive value for hypothyroidism (test condition definition vs. billing code)	18.6%
	Positive predictive value for asthma (test condition definition vs. billing code)	43.2%
	Positive predictive value for obesity (test condition definition vs. billing code)	41.7%
	Positive predictive value for urinary tract infection (test condition definition vs. billing) code)	1.7%

Table 7: Development Group Correctness Scores

Using the summation method, the combined correctness domain score for the Development Group was calculated to be 372.4 out of the theoretical maximum of 700. Using the arithmetic mean method, the combined correctness score for the Development Group was calculated to be 53.2 out of the theoretical maximum of 100. The relative contribution of each assessment method to the correctness domain score is illustrated in Figure 4. Assessment methods with higher scores, such as 'unlikely combinations of age & specific procedures', contributed relatively more to the score than those with lower scores, such as 'positive predictive value for urinary tract infection'.

Figure 4: Development group correctness component scores

4.3.3 Currency Domain

A summary of the scores on each of the assessment methods of completeness can be found in Table 8. The scores on the assessment methods of currency were high to very high. The highest score was "timeliness of weight recordings for patients with obesity" which was 99.5%. In general, this domain had the highest scores of the three domains.

Measure	Assessment Method	Development Group
		Score
Timeliness of weight	% of obese patients with 1 or more weight	99.5%
recordings for	recordings within 1 year of last visit in	
patients with obesity	recorded in the database	
Timeliness of visit	% of patients with a positive pregnancy	95.8%
for antenatal care	laboratory test result and 1 or more visits	
	within two months of the result	
Timeliness of blood	% of 18yr.+ patients with 1 or more blood	67.6%
pressure, height, and	pressure values recorded \leq one year prior to	
weight recordings	their last visit in the database	
	% of patients with 1 or more height values	59.4%
	$recorded \le$ one year prior to their last visit in	
	the database	
	% of patients with 1 or more weight values	64.0%
	$recorded \le$ one year prior to their last visit in	
	the database for	

Table 8: Development Group Currency Scores

Using the summation method, the combined currency domain score for the Development Group was calculated to be 389.3 out of a theoretical maximum of 500. Using the arithmetic mean method, the combined currency score for the Development Group was calculated to be 77.2 out of a theoretical maximum of 100. The relative contributions of each assessment method to the currency domain score in each of the four cases is illustrated in Figure 5. Assessment methods with higher scores, such as 'Timeliness of weight recordings for patients with obesity', contributed relatively more to the score than those with lower scores, such as 'timeliness of height recordings'.

Figure 5: Development group currency component scores

4.3.4 Composite Scores

Two composite scores were calculated for the Development Group, one for each of the two methods (summation and arithmetic mean). Using the summation method, the Development Group composite score was calculated as 1465.5 out of a theoretical maximum of 2600. Using the arithmetic mean method, the Development Group composite score was calculated as 60.3 out of a theoretical maximum of 100. The relative contributions of the domain scores to the composite score is illustrated in Figures 6 and 7. In the summation score figure (Figure 6), it is important to note that because of the differential numbers of assessment methods contributing to each of the domains (completeness: 14 assessment methods, maximum score of 1400; correctness: 7 assessment methods, maximum score of 700; currency: 5 assessment methods, maximum score of 500) there are different possible maximum scores on each axis.

Figure 6: Development group total component scores - Summation method

Figure 7: Development group total component scores - Arithmetic mean method

4.4 Replication of Domain and Composite Scores

4.4.1 Completeness

The scores on the assessment methods of completeness were generally mid-range to high. The lowest scores were in the calculated sensitivity values for obesity and urinary tract infections (10.0% and 12.3% respectively). The highest score was the percentage of patients with a

prescription on file who visited within the past year (96.6%). A summary of the scores on each

of the assessment methods of completeness can be found in Table 9.

Table 9: Replication Group Completeness Scores

Measure	Assessment Method	Replication
		Group Score
Sensitivity	Sensitivity value for diabetes mellitus (test condition	20.4%
	definition vs. billing code)	
	Sensitivity value for hypertension (test condition	37.6%
	definition vs. billing code)	
	Sensitivity value for hypothyroidism (test condition	18.0%
	definition vs. billing code)	
	Sensitivity value for asthma (test condition definition vs.	28.8%
	billing code)	
	Sensitivity value for obesity (test condition definition vs.	10.0%
	billing code)	
	Sensitivity value for urinary tract infection (test condition	12.3%
	definition vs. billing code)	
Consistency of capture	% of patients with 1 or more problem list entries	58.2%
	% of patients with 1 or more allergy record entries	45.5%
	% of patients who visited in past year with 1 or more	96.6%
	prescribed meds	
Recording of	% of patients with 1 or more blood pressure recordings	77.5%
blood pressure,	for patients $18 + \text{years}$	
height, and	% of patients with 1 or more height recordings	55.3%
weight	% of patients with 1 or more weight recording	61.9%
Recording of	% of patients with diabetes mellitus, with 1 or more blood	93.7%
blood pressure	pressure recordings	
among patients	% of patients with hypertension medications (2 or more	88.3%
requiring a	oral anti-hypertensives, or 1 or more diuretics) with 1 or	
blood pressure	more blood pressure recordings	
measurement		

Using the summation method, the combined completeness domain score for the Replication Group was 704.4 out of the theoretical maximum of 1400. Using the arithmetic mean method, the combined completeness score for the Replication Group was 50.3 out of a theoretical maximum of 100. The relative contribution of each assessment method to the completeness domain score is illustrated in Figure 8.

Figure 8: Replication group completeness component scores

4.4.2 Correctness

The scores on the assessment methods of correctness were mixed. There were several high scores, including the positive predictive value for diabetes (90.5%) and the unlikely combinations of age and procedure, calculated as the percentage of unlikely age specific procedures recorded subtracted from 100 (95.8%). However, the positive predictive value calculated for urinary tract infections was very low (3.1%). A summary of the scores on each of the assessment methods of completeness can be found in Table 10.

Table 10: Replication Group Correctness Scores

Measure	Assessment Method	Replication Group
		Score
Positive predictive	Positive predictive value for diabetes	90.5%
value	mellitus (test condition definition vs.	
	billing code)	
	Positive predictive value for hypertension	87.4%
	(test condition definition vs. billing code)	
	Positive predictive value for	14.0%
	hypothyroidism (test condition definition	
	vs. billing code)	
	Positive predictive value for asthma (test)	36.2%
	condition definition vs. billing code)	

Using the summation method, the combined correctness domain score for the Replication Group was calculated to be 374.7. Using the arithmetic mean method, the combined correctness score for the Replication Group was calculated to be 53.5. The theoretical maximum scores are 700 and 100 respectively. The relative contribution of each assessment method to the correctness domain score is illustrated in Figure 9.

Figure 9: Replication group correctness component scores

4.4.3 Currency

The scores on the assessment methods of currency were generally high. The highest score was for timeliness of weight recordings in patients with obesity (97.0%). A summary of the scores on each of the assessment methods of completeness can be found in Table 11.

Measure	Assessment Method	Replication
		Group Score
Timeliness of weight	% of obese patients with 1 or more weight	97.0%
recordings for	recordings within 1 year of last visit in	
patients with obesity	recorded in the database	
Timeliness of visit	% of patients with a positive pregnancy	93.3%
for antenatal care	laboratory test result and 1 or more visits	
	within two months of the result	
Timeliness of blood	% of 18yr.+ patients with 1 or more blood	62.4%
pressure, height, and	pressure values recorded \leq one year prior to	
weight recordings	their last visit in the database	
	% of patients with 1 or more height values	65.0%
	$recorded \le$ one year prior to their last visit in	
	the database	
	% of patients with 1 or more weight values	57.8%
	$recorded \le$ one year prior to their last visit in	
	the database for	

Table 11: Replication Group Currency Scores

Using the summation method, the combined currency domain score for the Replication Group was calculated to be 375.5. Using the arithmetic mean method, the combined currency score for the Replication Group was calculated to be 75.1. The theoretical maximum scores are 500 and 100 respectively. The relative contribution of each assessment method to the currency domain score is illustrated in Figure 10.

Figure 10: Replication group currency component scores

4.4.4 Composite Scores

Two composite scores were calculated, one for each of the two methods (summation and arithmetic mean). Using the summation method, the Replication Group composite score was calculated as 1454.6 out of a theoretical maximum of 2600. Using the arithmetic mean method, the Replication Group composite score was calculated as 59.6 out of a theoretical maximum of 100. The relative contributions of the domain scores to the composite score is illustrated in Figures 11 and 12.

Figure 11: Replication group total component scores - Summation method

4.5 Comparison of Development and Replication Groups

The scores from the Development and Replication Groups are summarized in Table 12 to facilitate comparison. A visual comparison of the relative arithmetic mean and summation results for the domain scores of the Development and Replication Groups can be found in Figures 13

and 14. The radar charts show that the scores on each domain are extremely similar between the Development and Replication Groups regardless of the composite score method, summation or arithmetic mean, used. The grey line represents the Development Group and the black line, representing the Replication Group, tracks directly on the grey line.

Domain | Method | Development Group | Replication group Completeness Summation 706.8 704.4 Arithmetic Mean 150.5 50.3 Correctness Summation 1 372.4 374.7 Arithmetic Mean $\begin{array}{|l} \hline 53.2 & 53.1 \end{array}$ Currency Summation 1 386.4 375.7 Arithmetic Mean \vert 77.2 75.1 Total score Summation 1465.5 1454.6 Arithmetic Mean $\begin{array}{|l|}\n\hline\n60.3 & 59.6\n\end{array}$

Table 12: Comparison of Development and Replication Groups

Figure 13: Comparison of Development and Replication groups using the summation method

Figure 14: Comparison of Development and Replication groups using the arithmetic mean method

Chapter 5

5 Discussion

This thesis met the objectives of developing three domain-level scores and one composite score to describe data quality for primary care EMR datasets. Scores were developed at multiple assessment method levels (e.g. sensitivity values for hypertension) representing different measures (e.g. sensitivity) and combined to create domain-level scores (e.g. Completeness). These assessment method values allowed examination of variation between assessment methods within domains and provided domain-level scores (e.g. completeness) which can be compared across other EMR data sets. Finally, the domain level scores were combined to yield one single composite score that can be consistently calculated across other EMR data sets.

There were several challenges that were encountered in the development of these scores. These include missingness in the data, potential omission of data due to formatting conflicts between how the data were stored and the format needed for use in the analyses. These were limitations inherent to the CPCSSN data and which would be encountered in any use of EMRderived data regardless of source. Given the novelty of this work, there is limited research on the interpretation of these types of data quality scores.

In the context of the current research landscape, primary care EMR data are a rich source of information for researchers but the scale and complexity can make assessment of the quality of these data overwhelming. The scores developed in this thesis, especially the composite score, will provide a roadmap for researchers who want to study EMR data quality assessment more robustly. As well, it is recommended that the calculation of these scores become standard metrics all researchers report when publishing research using EMR data sets. The use of this composite score would also map into section 19.1 of the "REporting of studies Conducted using Observational Routinely collected health Data" (RECORD) statement, which addresses

discussions of the implications of using data to answer research questions for which they were not collected. RECORD is a supplement to the "Strengthening the Reporting of Observational Studies in Epidemiology" (STROBE) guidelines⁵⁷. RECORD was developed to extend STROBE to address concepts specifically related to the secondary use of routinely collected health data, such as EMR data, in research⁵⁷.

5.1 Overview of results

5.1.1 Development of Domain Level and Composite Scores

In the score Development Group, there was a large degree of variation between the results of the assessment methods within domains, and between the domain scores. Domain scores were created so as to not obscure sources of variation, which might be more strongly driven by one domain, and to allow closer examination of the different aspects of data quality.

5.1.1.1 Completeness Domain

Four measures containing 14 assessment methods were used to represent the domain of completeness. In the domain of completeness, sensitivity scores were generally lower than in the other measures of completeness, for example, consistency of capture.

Sensitivity scores were lowest for the test condition of obesity at 4.4% This indicates that very few of the cases of obesity identified by applying the reference standard test condition definition were in patients who also had the code for obesity in their billing data. The reference standard test condition definition identified many more patients with obesity than the billing data did. This discrepancy cautions that using billing data to identify patients with obesity could be problematic; this has important implications for researchers who study obesity using secondary data sources. It is possible that this discrepancy could be caused because a patient's reason for visiting their doctor may not be obesity and so the billing code recorded would be for the reason

for the patient's visit rather than the patient's obesity which, while co-occurring would most often be unrelated. This could also indicate that obesity billing codes are not a good target when examining data quality; definitions which use other fields, like the reference standard used here, may be preferable.

The highest sensitivity value was for asthma (34.5%) although it was still a relatively low score. In all but two conditions, hypothyroidism and urinary tract infection, using the reference standard test condition definitions identified more patients with the condition than the billing data. It is possible that there is something different about the way in which hypothyroidism and urinary tract infection are diagnosed, treated, or billed, which makes the billing data better for capturing cases. It is also possible that the test condition definitions do not perform as well for these conditions. Finally, it should be noted that, in comparison to the other test conditions, the sample sizes identified using both the test condition definition and the billing data for hypothyroidism and urinary tract infection were small. These very small sample sizes could be artificially biasing the results.

Completeness of EMR data has been assessed in different ways. A previous study by Singer et al. assessed completeness of primary care EMR data by examining billing code and problem list entries with different results than this thesis 27 . It was found that completeness scores were high for hypertension and diabetes but slightly lower for hypothyroidism and asthma²⁷. These results differ somewhat to what was found in this thesis where the completeness score related to diabetes was lower and the completeness score related to asthma was highest. This difference in results could be due to actual differences in completeness of the EMR data as well as differences in recording practices, or methods of assessing completeness. This thesis used a test condition definition as the reference standard and calculated sensitivity whereas Singer et

al. used billing codes as a reference standard, compared only to the problem list and did not calculate sensitivity values as their assessment method 27 . The use of billing codes as the reference standard may explain the lower scores because billing codes will not necessarily be recorded for every problem discussed during a visit to a care provider.

"Consistency of capture" scores were relatively high; "percentage of patients who visited in past year with 1 or more prescribed medications" had the highest score (92%). The lowest score was for "percentage of patients with 1 or more allergy record entries" (40.6%), although this is still relatively high. This lower value is likely due to a failure to enter "no allergies" in the patient record when patients have no allergies. Scores for "Recording of blood pressure, height, and weight" were high and generally similar to each other. Similarly, for the measure "Recording of blood pressure among patients requiring a blood pressure measurement" scores were very high, higher than for the more general measure "Recording of blood pressure, height, and weight". This makes sense as, in patients to whom blood pressure control is critical, higher levels of recording than for the general population of patients would be expected, due to closer monitoring. Similar rates of recording of blood pressure, height, and weight were found in patients with diabetes and in patients with hypertension, both conditions in which blood pressure monitoring is important.

5.1.1.2 Correctness Domain

Two measures containing seven tests were used to represent the domain of correctness. For the positive predictive value measure, results were extremely variable. The highest score was for the test condition of hypertension (89.4%). This indicates that almost all cases of hypertension identified through billing code entries were also identified using the reference standard test condition definition. For patients with diabetes, the majority of cases identified

using the billing code were also identified using the reference standard test condition definition (84.7%). Notably, while the sensitivity value for obesity was extremely low, the positive predictive value was much higher (41.7%). This higher value indicates that the patients who have an entry of obesity in their billing data are more likely to also be identified by the reference standard test condition definition than the other way around. There were far fewer patients identified by billing code for obesity than were identified through the reference standard test condition definition so, given that there is a degree of overlap, positive predictive values being higher than sensitivity values is expected. Extremely low positive predictive values for urinary tract infection (1.7%) indicates that almost none of the cases of urinary tract infection entered in the billing table were identified through the test condition definition. It is possible that, as previously stated, the small sample size may be impacting the results. Alternately, there may be something specific to the way this condition is recorded that is causing the discrepancy. "Unlikely combinations of age and specific procedures" was calculated as the percentage of patients over the age of 10 who received a tetanus toxoid conjugate vaccine subtracted from 100 and had a result of 93.2%. This high value indicates very few patients met the criteria for the assessment method. The original value was subtracted from 100 to allow all scores to have the same directionality; higher scores indicating better data quality. The score on this assessment method might be high because lower scores would be generated by the incorrect recording of age, by recording the wrong vaccination in a patient's record, or by a patient actually receiving an uncommon vaccine for their age group.

5.1.1.3 Currency Domain

Five measures containing five tests were used to represent the domain of currency. In the domain of currency, for "Timeliness of weight recordings for patients with obesity", values were extremely high (99.5%); this was the highest score calculated in the Development Group. This high score might have been impacted by the fact that one potential component of the reference standard test condition definition used to identify patients with obesity was the presence of a BMI over 30 in the patient's record. Having a BMI recorded would necessitate a weight recording being taken, although not necessarily within a year of their last visit. Within the currency domain, the score for "Timeliness of visit for antenatal care" was high. Scores for "Timeliness of blood pressure, height, and weight recordings" were consistently relatively high. The highest score was on "percentage of adult patients with one or more blood pressure values recorded less than one year prior to their last visit in the database" (67.6%) and the lowest score was on "percentage of patients with one or more height values recorded less than one year prior to their last visit in the database" (59.4%), although this is still relatively high. It might be anticipated that adult patients are more likely to have their blood pressure recorded recently in their record then height as height would be expected to change relatively little in adulthood.

5.1.1.4 Comparison of Domain Scores

The domain scores within the Development Group can only be accurately compared to each other using the scores calculated with the arithmetic mean method as the differing numbers of assessment methods impacts the scores when the summation method is used. As previously discussed the summation scores bias the scores towards the domains with more assessment methods because equal weight is given to each assessment method.

The domain scores calculated using the arithmetic mean method are varied. The highest domain score was currency (77.2). Both the domain of completeness (50.5) and the domain of correctness (53.2) had much lower scores. The lower score on completeness is driven by the

generally low sensitivity values while the lower completeness score is significantly impacted by the positive predictive value for urinary tract infection, which was close to zero.

5.1.2 Comparison of Development and Replication Groups

The Development Group and the Replication Group were extremely similar. While there was some variation between scores on the individual assessment methods, the domain scores were very similar across groups using both the summation and arithmetic mean methods. The overall composite scores were also similar across groups for both the summation method (Development: 1465.5, Replication: 1454.6) and for the arithmetic mean method (Development: 60.3, Replication: 59.6). This consistency across the two similar groups indicates good reliability in the scoring system. Data splitting was used as a method of determining reliability. No external validation, that is, testing the scoring system using another data source, was used in this thesis. A further project could be undertaken to examine the scoring system's reliability in this context. It was not possible to validate the scoring system by comparing the CPCSSN data against the original patient EMR charts because that would require manual chart review, which was not possible because of the inability to obtain identifiable EMR records from the participating physicians and networks in CPCSSN. Further, this manual review is outside the scope of the master's thesis.

5.1.3 Comparison to Terry et. al

Given that the assessment methods, measures, and domains used in the current project were based on those used by Terry et. al⁸, a comparison to their results is instructive. The sample size for this thesis was larger than that used by Terry et al. (919,551 patients versus 47,868 patients). This thesis used national data whereas Terry et al. used regional data from south

western Ontario. The demographics of the patients included in the dataset used in this thesis were very similar to those reported in Terry el al.⁸.

Based on the results of Terry et. al⁸, some of the current findings were expected, but some deviated significantly from that found by Terry et al. Within the domain of completeness, the sensitivity values calculated in this thesis were generally lower than the values calculated in Terry et. al⁸. The most significant differences were in the scores calculated for the assessment method "sensitivity values for diabetes mellitus" which were generally quite high in Terry et. al⁸ but were much lower in the present thesis and in the scores for the assessment method "sensitivity value for urinary tract infection, which was also much higher in Terry et. $al⁸$. The "sensitivity values for diabetes mellitus" have a fairly large variance within the study by Terry et al.⁸ so it is possible that this particular assessment method shows large variance by dataset. The scores in consistency of capture measure within the domain of completeness were very similar to the values calculated in Terry et. al⁸. The largest difference in the consistency of capture measure was on the assessment method "percentage of patients who visited in past year with 1 or more prescribed medications". These scores were higher in the present thesis in general, though within Terry et al. there is a lot of variance and the score calculated from dataset C is closer to the scores in this thesis than to the scores from the other two datasets in Terry et $al⁸$, possibly indicating that this assessment method varies significantly by dataset. The measures "Recording of blood pressure, height, and weight" and "Recording of blood pressure among patients requiring a blood pressure measurement" had very similar scores in both this thesis and in Terry et. al^8 .

Within the domain of correctness, some of the positive predictive values were similar between this thesis and Terry et. al and some differed significantly. The score calculated for the assessment method "positive predictive value for urinary tract infection" was similarly low in both the present thesis and Terry et. al⁸. The positive predictive values calculated for diabetes mellitus, hypertension, and asthma were all higher in the present thesis compared to Terry et. al, with the score for the positive predictive value for asthma in particular being much higher⁸. This discrepancy may be due to some issue in the data used in Terry et al. as one of the datasets did not have information on asthma and so no score was calculated and one of the datasets had no patients who both met the reference standard for asthma and had an asthma billing code in their record which was unusual. On the "positive predictive value for obesity" assessment method, the scores calculated for the three datasets in Terry et al. are extremely varied $(83.5, 4, \text{ and } 61.8)^8$ which makes it difficult to compare the scores calculated in the present thesis. On the measure "unlikely combinations of age and specific procedure", the values calculated in the present thesis were slightly higher than those in Terry et. al $(6.8\%$ and 4.2% compared to $0\%)^8$. This is comparing the percentage of patients over 10 year of age with a tetanus toxoid conjugate vaccine rather than subtracting this number from 100 which is what was used in the score development. In this case it is possible that, with the much larger dataset used in this thesis, there was more opportunity for errors in recording, such as mistakenly recording the date a record was transferred to the system as the date a vaccination was given, or that more edge cases appeared as this vaccination is occasionally given to patients over 18 who were not given routine vaccinations as a child.

Within the domain of currency there is some variation between the scores calculated in the present thesis and those of Terry et. al. On the measure "timeliness of weight recordings for patients with obesity" the scores calculated in the present thesis are higher than those found by Terry et. al⁸. Likewise, on the measure "timeliness of visit for antenatal care" the score

calculated in the present thesis were much higher than those in Terry et. Al, although the scores within Terry et al. were varied as well so this may be a metric which naturally shows a lot of variance⁸. On the measure "Timeliness of blood pressure, height, and weight recordings" the values in the present thesis are similar to those in Terry et. al⁸ although the scores on the assessment method "percentage of patients with one or more height values recorded less than one year prior to their last visit in the database" were slightly higher in the present thesis.

5.2 Comparison to Other Literature Regarding Data Quality Assessment Approaches

This thesis expands on previous literature, by combining multiple assessment methods to create domain scores, by looking a multiple domains of data quality, and by combining these domain scores into a composite score that reflects data quality. Other EMR data quality projects have focused on a specific domain of data quality, such as completeness and examined this metric individually for various health conditions⁶.

Other data quality literature has focused on assessing concordance between EMR data and external disease registries¹² or administrative datasets⁷. While it can still be important for researchers to examine comparability by examining EMR data in relation to other data sources, e.g. difference in recorded disease rates within the same population by database⁷, a relevant reference standard must be accessible to do so. As previously discussed, the data quality scores generated in this thesis fall under the verification data quality assessment context as described by Kahn et al., meaning that no external comparators are required to generate the data quality scores²². Data quality frameworks that relate to the validation assessment context, evaluating data quality using external comparators, could be used as a complement to the score developed in this thesis.

Data quality assessment methods reported in the literature are frequently

conceptual^{10,21,22}, rather than generating ratings or numeric scores. They often are not specifically for use by researchers and require expertise and knowledge which may make common adoption by researchers from unlikely. The creation of the scoring system in this thesis considered both the creation of concrete, rather than theoretical outcomes, and ease of use by researchers.

Overall, data quality assessments are frequently extremely specific to the data being assessed, conceptual rather than score driven, or require an outside comparator. The domain and composite scores developed in this thesis exclude the need for an outside comparison standard to increase usability and generalizability to all primary care EMR datasets. By combining multiple domains and multiple assessment methods within the domains, the composite score gives a multidimensional measure of data quality.

5.3 Challenges and Limitations

5.3.1 Missingness

The data from the CPCSSN dataset, used in this thesis analysis, have a degree of missingness, as is to be expected in data not collected for research purposes. In the examination of the patient demographics, it was found that 0.2% of patients were missing sex, 0.8% of patients were missing a birth year, and 10% of patients were missing a location code (denoting whether the patient resided in an urban or rural area). The missingness of sex and age were very low but the missingness in location code was substantially higher. However, the location code variable was not one required in any of the analyses. It is possible that, because this variable is not a routine part of patient care, there is not as much focus on entering it in an electronic medical record.

There were several steps undertaken in preparing the data for analysis, which could have led to the omission of data that is actually in the medical record, potentially leading to misleading results. The first is the use of free text field searches; these fields were used as part of the reference standard to identify patients with the medical conditions of interest or to identify patients who had a specific lab test or vaccination. As implied in its name, free text has no standardized formatting and can include multiple names of the same entity or spelling errors. Due to the size of the dataset, it was not feasible to go through each entry in the tables; as an example, the lab table alone contained 151,975,707 entries. Significant efforts were made to identify multiple permutations referring to the same condition or test. One example was, when searching for patients who had had a lab test for thyroid stimulating hormone levels, the free text was searched for "Thyroid-Stimulating Hormone", "Thyroid Stimulating Hormone", "Thyroid Stimulating Hormone (TSH)", "Thyroid-Stimulating Hormone (TSH)", and "TSH". However, it is possible that there were permutations that were missed including potential spelling errors. These patients would not be included in the reference standard and would therefore decrease the calculated sensitivity and positive predictive values, thereby decreasing the scores artificially.

The second potential omission of data from the analyses comes from the use of the "TRY CONVERT" command in the analysis code. Several of the reference standards used in the analyses required identifying patients who had specific lab results (e.g. patients with a fasting blood glucose result of 7.0 or greater). Within the SQL server, the numeric lab results in the "Test Result" column were stored in the "nvarchar" format. The format "nvarchar" indicates variable-length Unicode string data. To simplify, this means the "nvarchar" format can accommodate letters, numbers, and other characters including punctuation and other special characters. For the purposes of the analyses, the data in the lab results column had to be analysed

as numbers, so the format had to be changed from a character string format to a numeric format. Because the "nvarchar" format has the potential to contain non-numeric characters, the "TRY CONVERT" command had to be used instead of the "CONVERT" command. The tradeoff of using "TRY_CONVERT" is that any results which could not be converted to numbers (e.g. if an error was made in the original data entry and the letter "o" was entered in place of the number "0") would be excluded from the analyses. It was not possible to check the exact impact the excluded variables had on the results because in order to determine if a patient met the criteria of the operationalized measure, the lab result had to be examined and, in order to examine the results, the results had to be converted. The overall percentage of results from the lab table, containing non-numeric characters (which would be non-convertible) was 0.004% (570,093 records of 151,973,707) which is a negligible amount. To examine how this omitted data impacted the specific lab test results of interest, the lab table would have to be manually reviewed. Due to the size of the table, this was not feasible for the present thesis, which is a common issue when using data of this size. In research using large datasets, such as those that can be derived from EMRs, manual reviews of the data present challenges that make them impossible to conduct for practicality. It is therefore a good step in the early research process to examine whether the data can be manipulated in the manner required for the desired tests and procedures and how much data might be excluded from analysis based on incompatibility. In the case of this thesis, given the extremely small number of non-convertible records, it is unlikely there was a major impact on the score creation.

5.3.2 EMR Structure

The data used in the creation of the domain and composite scores was provided by CPCSSN. CPCSSN data are extracted from multiple EMR software packages³⁸ and CPCSSN uses algorithms to clean and validate the collected EMR data³⁹. These two factors are important to note as they were related to the development of the current scores and they will be important considerations in the score's future use. Because the score was developed and tested on already manipulated data, variability in the score may have been produced from variability at the health care provider data entry level or from variability introduced by CPCSSN processes at either the network or overall CPCSSN level. CPCSSN data processing includes cleaning the data (e.g. standardizing formats of dates, removing duplicates), standardizing units (e.g. conversion of inches to centimetres), mapping the data onto the CPCSSN structure (e.g. standardizing classification and coding systems, structuring the data as CPCSSN tables), and the creation of some new variables from the raw data (e.g. case identification). This extensive data processing increases ease of use and allows integration of data from multiple EMR systems into a single cohesive dataset. However, it introduces the possibility that some variation in the data is not inherent to the raw data but is created by how well a given EMR maps onto the CPCSSN structure. It is possible that some EMRs are structured in a way that better aligns with how CPCSSN structures the data. These EMRs would potentially provide better quality data within CPCSSN than EMRs that were more dissimilar in structure and therefore required more manipulation and more potential opportunities to lose data in cleaning. Further, some EMRs will simply be structured in a way that provides better quality data due to how their input is structured (e.g. open text fields versus drop down lists, automatic prompts). In future use of this score, it will be important to investigate whether there is a difference in the performance of the score dependent on how the data were manipulated prior to the score being applied. Because in data cleaning some records are discarded or altered to align with the needs of researchers, it would be expected that heavily processed data, such as CPCSSN data, would score more highly than raw

data, especially on the domain of completeness. No EMR data can be used for research without some level of processing; it is essential that researchers carefully document what is done to the data so that their research is replicable and transparent given that manipulation of the data has the potential to fundamentally change relationships within the data.

5.3.3 Unentered Data

In the calculation of the score, and in any manipulation of data, it is only possible to work with the data that is present. Not all patient data that is collected or that would be discussed in the duration of a patient visit will be recorded in the patient's EMR. There are many potential reasons for this including the structure of an EMR system, mandatory versus optional fields, ease of use, and provider discretion regarding what information is important or relevant. This factor of unentered data most obviously impacts the domain of completeness. The direct impact can be seen on assessment measures like "% of patients with 1 or more allergy record entries". In the allergy record example, it is likely that a relatively high percentage of the patients with no allergy record entry have no known allergies but that this was not necessarily seen as a relevant entry in the allergy record section of the EMR. Unentered data can also impact the other domains of data quality as it removes potentially important data points from analyses that would be used in the calculation of scores for those domains. Further, if there are patterns in the failure to enter data, such as if it is more common to fail to enter data for people with a specific health condition, this could systematically impact the score. Outside of the completeness measures, which partially speak to unentered data, it is difficult to measure how this issue impacts the score and how widespread it might be. Because the EMR system that physicians use might impact the amount of data that is or is not entered and also in what areas data might not be entered, further research

could focus on the completeness domain score to examine the relationships between EMR system and unentered data.

5.4 Use of This Score

One of the main challenges in developing data scoring systems is that data quality is always relative, especially when the data are secondary and not developed for research purposes. Data quality, in terms of research, can be conceptualized as having two important aspects: the underlying quality of the data, which is what the score developed in this thesis attempted to represent, and the fitness of the data for purpose i.e., how well the data are able to speak to the research question of interest. The present scoring system aims to be useful to any researcher using primary care EMR data, irrespective of the particular research topic being investigated. By focusing on the domains of data quality – completeness, correctness, and currency – previously identified and explored by data quality researchers, the score attempts to put a numeric value on the absolute quality of the data being examined.

However, this score is not intended to be used as the only exploration of data quality by researchers using primary care EMR data. The score should be used in conjunction with examination of fitness for purpose. Fitness for purpose is a difficult area of data quality to standardize because it is specific to the individual research question. While it may be preferable to rely on a single score to indicate data quality, the fitness for purpose aspect should always be considered in data quality conversations.

5.4.1 Score Interpretation

The composite score is presented as a single numeric value or a series of numeric values if looking at the individual domain scores. It is difficult to interpret the scores, both the domain scores and the overall composite scores calculated in this thesis. In an absolute sense, using this

scoring method, the highest achievable score using the summation method would be 2600 and the highest achievable score using the arithmetic mean method would be 100. In comparison to the potential perfect scores, the calculated scores of the Development Group (summation: 1465.5, arithmetic mean: 42.5) and Replication Group (summation: 1454.6, arithmetic mean: 43.2) are not particularly high. However, the real value of a scoring system like this one is in the ability to use it as a point of comparison. EMR data are not collected with research purposes and often have deficiencies that would not be expected in research data. EMR data will never be perfect in terms of data quality due to how they are created. Rather than solely judging the absolute score, it is more appropriate to compare various datasets, using a standard method like this scoring system. By comparing the data used for a particular research study to datasets used in other studies, a picture of where data is deficient can emerge. It is possible that a score of 42.5 is quite high in the space of EMR data used in research but this is not possible to know until there are many points of comparison. Because this score allows separation of the domains of data quality, it is possible to interpret the individual domain scores in comparison to each other when using the arithmetic mean method. In this thesis, the currency of the data was found to be quite high (75.5 and 73.4) compared to completeness (39.4, 40.1) and correctness (32.7, 34.3) which were lower than currency but similar to each other.

Having explored both the arithmetic mean and summation methods in this thesis, if this score were to be adopted widely, the arithmetic mean calculation for domain and composite scores is recommended. The summation method is straightforward to use, shows the relative numbers of assessment methods in each domain through the different possible maximum domain scores, and allows comparison of scores between datasets. However, the arithmetic mean method was deemed preferable because it allows comparison not only between datasets but also between

domains within datasets due to the theoretical maximum score always being 100 regardless of the number of assessment methods used.

Were the present dataset to be used for future research, it would be prudent to consider that completeness and correctness are areas that could impact the research outcomes. The use of the domain scores in this way could alert researchers to areas of concern in their data and could prompt further investigation if one domain of the data is significantly different from others,

5.4.2 Role of Data Quality Scores in Primary Care Research

Primary care EMR data are becoming more and more available to Canadian researchers. Networks such as CPCSSN and its component networks provide easier access to these data than has previously been possible. This access has the potential to accelerate the growth of research using primary care EMR data and to introduce researchers who have not previously used datasets of this type and magnitude into this research space. While data access of this kind provides many exciting opportunities for research, which can improve public health, policy making, and patient's lives, it is important to remember the potential pitfalls of using data not collected for research purposes. However, while EMR data will never be perfect they are still a valuable resource for researchers interested in answering questions that require primary care clinical data. The desire for ideal data should not prevent researchers from using less than perfect data however, this does not mean data quality is irrelevant. The scoring system developed in this thesis aims to be a checkpoint for researchers, both to allow an easy entry point into data quality examination, an area that many researchers do not address, and to serve as a reminder of the necessity of such examination. The widespread use of this scoring system in the primary care EMR research space has the potential to allow researchers to compare relative data quality between projects. Further, examinations of drivers of data quality in EMR datasets could be

assisted through using this standardized scoring method, leading to efforts to improve data quality. As more and more research takes place using data not derived for research purposes, it is more important than ever to examine the quality of the data and to remember the potential impacts of data quality on research outcomes.

5.5 Future Directions

There are many potential areas of expansion related to the present thesis. As previously discussed, the composite score has the most utility as a point of comparison between various EMR datasets and projects. If the score is widely adopted, projects could be undertaken to compare both the scores themselves as well as the underlying drivers of the scores. Further, the correlates of both the composite score and the domain scores could be explored, examining aspects such as what EMR system was used or how the data was processed. In this dataset, there were 11 different EMR systems used. There was large variation in how many providers used each EMR system with some being used by a quarter of providers and some being used by very few. EMR systems are not typically chosen by health care providers or healthcare centres based on the quality of data they would provide to researchers and variance in data quality by EMR system might be expected. The scoring system described here could be used with data similar to that found in this thesis to examine potential variability in data based on EMR system and what areas of the EMR drive this variability; for example, if one EMR system scores much lower on an assessment method or domain. This exploration could provide insight into why certain variations in data quality might exist and could be expanded to look at not only the scores but the structure of the EMR system and how data input and storage function contribute to variability. Finally, the accuracy of the score as a metric of data quality could be examined, possibly through a chart review project that involves comparing expert chart review scores with the scores produced by the current algorithm.

The score itself could also be expanded upon. The score as it currently exists uses an equal weighting scheme for each of the three examined domains. In the future, multiple weighting schemes could be developed which differentially prioritize the three domains. These weighting schemes could have utility for researchers with projects that emphasized one domain over others. For example, if completeness was of particular interest or importance over correctness and currency, a system of weights which gave more weight to completeness could be used. Such a system could be relatively simple; for example, giving the prioritized domain twice the weight given to each of the other two, or more complex, for example three differential values based on expert opinions of each domain's relative importance. The main drawback of introducing variable weighting schemes is that there would be a loss of comparability between projects which used different weighting schemes. Additionally, accurately determining the relative importance of each domain in relation to a specific project could be extremely complex and may not add much value to the score. However, if desired, researchers could calculate both the standard score and a weighted score that is specific to their project needs.

5.6 Conclusion

This thesis sought to create a unified scoring system for primary care EMR data that could be used by researchers to assess data quality. The created score was based on previous EMR data quality research and combined assessment methods of aspects of data quality falling under the domains of completeness, correctness, and currency. Two methods were used to combine the assessment method values into domain scores and the domain scores into a composite score: summation and averaging using the arithmetic mean. The arithmetic mean

12

method is preferred for use going forward because it allows comparison between domains within a single project as well as comparisons across projects. The score was replicated using data splitting and was found to be reliable. Future use of this score could improve data quality reporting by providing a straightforward method to follow for researchers using primary care EMR data.

References

- 1. Hodge T, Giokas D. EMR, EHR, and PHR Why all the confusion? | Canada Health Infoway. Canada Health Infoway. Published April 7, 2011. Accessed June 22, 2021. https://www.infoway-inforoute.ca/en/what-we-do/blog/digital-health-records/6852-emr-ehrand-phr-why-all-the-confusion
- 2. Chang F, Gupta N. Progress in electronic medical record adoption in Canada. *Can Fam Physician*. 2015;61(12):1076-1084.
- 3. Upshur REG, Tracy S. Chronicity and complexity. *Can Fam Physician*. 2008;54(12):1655- 1658.
- 4. Hasan S, Padman R. Analyzing the Effect of data quality on the accuracy of clinical decision support systems: A computer simulation approach. *AMIA Annu Symp Proc*. 2006;2006:324- 328.
- 5. Ministry of Health and Long-Term Care. *Patients First: A proposal to strengthen patientcentred health care in Ontario*.; 2015:24. http://www.health.gov.on.ca/en/news/bulletin/2015/docs/discussion_paper_20151217.pdf.
- 6. Singer A, Kroeker AL, Yakubovich S, Duarte R, Dufault B, Katz A. Data quality in electronic medical records in Manitoba. *Can Fam Physician*. 2017;63(5):382-389.
- 7. Greiver M, Barnsley J, Glazier RH, Harvey BJ, Moineddin R. Measuring data reliability for preventive services in electronic medical records. *BMC Health Serv Res*. 2012;12:116. doi:10.1186/1472-6963-12-116
- 8. Terry AL, Stewart M, Cejic S, et al. A basic model for assessing primary health care electronic medical record data quality. *BMC Medical Informatics and Decision Making*. 2019;19(1):30. doi:10.1186/s12911-019-0740-0
- 9. Weiskopf NG, Weng C. Methods and dimensions of electronic health record data quality assessment: enabling reuse for clinical research. *J Am Med Inform Assoc*. 2013;20(1):144- 151. doi:10.1136/amiajnl-2011-000681
- 10. Faulconer ER, de Lusignan S. An eight-step method for assessing diagnostic data quality in practice: chronic obstructive pulmonary disease as an exemplar. *Inform Prim Care*. 2004;12(4):243-254.
- 11. Michael Bowen and Francis Lau. Defining and evaluating electronic medical record data quality within the Canadian context. *ElectronicHealthcare*. 2012;11(1):e5-e13.
- 12. Sollie A, Sijmons RH, Helsper C, Numans ME. Reusability of coded data in the primary care electronic medical record: A dynamic cohort study concerning cancer diagnoses. *Int J Med Inform*. 2017;99:45-52. doi:10.1016/j.ijmedinf.2016.08.004
- 13. Canadian Institute for Health Information. *How Canada compares: Results from the commonwealth fund's 2019 international health policy survey of primary care physicians — Accessible Report*. CIHI; 2020:78.
- 14. Rubinowicz A, Vedel I, Sanche S, et al. A Portrait of electronic medical record use in primary care across Canada. *HRO-ORS*. 2016;4(2). doi:10.13162/hro-ors.v4i2.2463
- 15. Raymond L, Paré G, Ortiz de Guinea A, et al. Improving performance in medical practices through the extended use of electronic medical record systems: a survey of Canadian family physicians. *BMC Med Inform Decis Mak*. 2015;15:27. doi:10.1186/s12911-015-0152-8
- 16. Raghupathi W, Raghupathi V. Big data analytics in healthcare: promise and potential. *Health Inf Sci Syst*. 2014;2. doi:10.1186/2047-2501-2-3
- 17. Keshavjee K, Williamson T, Martin K, et al. Getting to usable EMR data. *Can Fam Physician*. 2014;60(4):392.
- 18. De Coster C, Quan H, Finlayson A, et al. Identifying priorities in methodological research using ICD-9-CM and ICD-10 administrative data: report from an international consortium. *BMC Health Serv Res*. 2006;6:77. doi:10.1186/1472-6963-6-77
- 19. Birtwhistle R, Williamson T. Primary care electronic medical records: A new data source for research in Canada. *CMAJ*. 2015;187(4):239-240. doi:10.1503/cmaj.140473
- 20. Thompson M, Ramsey MH. Quality concepts and practices applied to sampling—an exploratory study. *Analyst*. 1995;120(2):261-270. doi:10.1039/AN9952000261
- 21. United Nations Statistical Commission. *Guidelines for the Template for a Generic National Quality Assurance Framework (NQAF)*. United Nations, Statistics Division; 2012. Accessed June 22, 2021. https://unstats.un.org/unsd/statcom/doc12/bg-nqaf.pdf
- 22. Kahn MG, Callahan TJ, Barnard J, et al. A harmonized data quality assessment terminology and framework for the secondary use of electronic health record data. *EGEMS (Wash DC)*. 2016;4(1):1244. doi:10.13063/2327-9214.1244
- 23. Bian J, Lyu T, Loiacono A, et al. Assessing the practice of data quality evaluation in a national clinical data research network through a systematic scoping review in the era of real-world data. *Journal of the American Medical Informatics Association*. 2020;27(12):1999-2010. doi:10.1093/jamia/ocaa245
- 24. Liaw ST, Guo JGN, Ansari S, et al. Quality assessment of real-world data repositories across the data life cycle: A literature review. *Journal of the American Medical Informatics Association*. 2021;28(7):1591-1599. doi:10.1093/jamia/ocaa340
- 25. Hogan WR, Wagner MM. Accuracy of data in computer-based patient records. *J Am Med Inform Assoc*. 1997;4(5):342-355.
- 26. Cadarette SM, Wong L. An introduction to health care administrative data. *Can J Hosp Pharm*. 2015;68(3):232-237.
- 27. Singer A, Yakubovich S, Kroeker AL, Dufault B, Duarte R, Katz A. Data quality of electronic medical records in Manitoba: Do problem lists accurately reflect chronic disease billing diagnoses? *J Am Med Inform Assoc*. 2016;23(6):1107-1112. doi:10.1093/jamia/ocw013
- 28. Thuraisingam S, Chondros P, Dowsey MM, et al. Assessing the suitability of general practice electronic health records for clinical prediction model development: A data quality assessment. *BMC Medical Informatics and Decision Making*. 2021;21(1):297. doi:10.1186/s12911-021-01669-6
- 29. Price M, Davies I, Rusk R, Lesperance M, Weber J. Applying STOPP guidelines in primary care through electronic medical record decision support: Randomized control trial highlighting the importance of data quality. *JMIR Med Inform*. 2017;5(2):e15. doi:10.2196/medinform.6226
- 30. Centre for Studies in Family Medicine. DELPHI: Deliver Primary Healthcare Information. Published 2019. Accessed June 22, 2021. https://www.schulich.uwo.ca/familymedicine/research/csfm//research/current_projects/delph i.html
- 31. Song MK, Lin FC, Ward SE, Fine JP. Composite variables. *Nurs Res*. 2013;62(1):45-49. doi:10.1097/NNR.0b013e3182741948
- 32. Gerstein HC, Ramasundarahettige C, Bangdiwala SI. Creating composite indices from continuous variables for research: The geometric mean. *Diabetes Care*. Published online February 25, 2021. doi:10.2337/dc20-2446
- 33. Bobko P, Roth PL, Buster MA. The usefulness of unit weights in creating composite scores: A literature review, application to content validity, and meta-analysis. *Organizational Research Methods*. 2007;10(4):689-709. doi:10.1177/1094428106294734
- 34. McNeish D, Wolf MG. Thinking twice about sum scores. *Behav Res*. 2020;52(6):2287-2305. doi:10.3758/s13428-020-01398-0
- 35. Saary MJ. Radar plots: A useful way for presenting multivariate health care data. *Journal of Clinical Epidemiology*. 2008;61(4):311-317. doi:10.1016/j.jclinepi.2007.04.021
- 36. Feldman R. Filled radar charts should not be used to compare social indicators. *Soc Indic Res*. 2013;111(3):709-712. doi:10.1007/s11205-012-0028-6
- 37. Queenan JA, Williamson T, Khan S, et al. Representativeness of patients and providers in the Canadian Primary Care Sentinel Surveillance Network: A cross-sectional study. *CMAJ Open*. 2016;4(1):E28-E32. doi:10.9778/cmajo.20140128
- 38. Canadian Primary Care Sentinel Surveillance Network (CPCSSN). Canadian Primary Care Sentinel Surveillance Network (CPCSSN). Published 2021. Accessed January 26, 2021. http://cpcssn.ca/
- 39. Canadian Primary Care Sentinel Surveillance Network. About Us Canadian Primary Care Sentinel Surveillance Network (CPCSSN). Published 2021. Accessed January 26, 2021. https://cpcssn.ca/about-us/
- 40. Garies S, Birtwhistle R, Drummond N, Queenan J, Williamson T. Data resource profile: National electronic medical record data from the Canadian Primary Care Sentinel Surveillance Network (CPCSSN). *International Journal of Epidemiology*. 2017;46(4):1091- 1092f. doi:10.1093/ije/dyw248
- 41. Kuhn M, Johnson K. *Feature Engineering and Selection: A Practical Approach for Predictive Models*. CRC Press; 2019.
- 42. Steyerberg EW. Validation in prediction research: The waste by data splitting. *Journal of Clinical Epidemiology*. 2018;103:131-133. doi:10.1016/j.jclinepi.2018.07.010
- 43. CPCSSN-ERD-v4.0.4.pdf. Accessed January 27, 2022. http://cpcssn.ca/wpcontent/uploads/2019/05/CPCSSN-ERD-v4.0.4.pdf
- 44. Sullivan GM, Feinn R. Using effect size—or Why the P Value is not enough. *J Grad Med Educ*. 2012;4(3):279-282. doi:10.4300/JGME-D-12-00156.1
- 45. Davis WS. Pseudocode. In: *The Information System Consultant's Handbook*. CRC Press; 1999.
- 46. Accuro EMR | Canada's number one single platform EMR. Accuro EMR. Accessed February 6, 2022. https://accuroemr.com/
- 47. Healthquest EMR Simply Vital to the Health of Your Practice. Healthquest. Accessed February 6, 2022. https://www.healthquest.ca/
- 48. Collaborative Health Record | TELUS Health. TELUS. Accessed February 6, 2022. https://www.telus.com/en/health/health-professionals/clinics/collaborative-health-record
- 49. Home | Intrahealth. Accessed February 6, 2022. https://www.intrahealth.com/
- 50. Med Access EMR | TELUS Health. TELUS. Accessed February 6, 2022. https://www.telus.com/en/health/health-professionals/clinics/med-access
- 51. Medesync EMR | TELUS Health. TELUS. Accessed February 6, 2022. https://www.telus.com/en/health/health-professionals/clinics/medesync
- 52. OSCAR. Accessed February 6, 2022. https://oscar-emr.com/
- 53. Electronic Medical Records EMR | P & P Data Systems Inc. Accessed February 6, 2022. https://www.p-pdata.com/electronic-medical-record-emr/
- 54. PS Suite EMR | TELUS Health. TELUS. Accessed February 6, 2022. https://www.telus.com/en/health/health-professionals/clinics/ps-suite
- 55. EMR Overview Purkinje. Accessed February 6, 2022. https://www.purkinje.com/en/solutions-for-clinics/emr-overview
- 56. Wolf EMR | TELUS Health. TELUS. Accessed February 6, 2022. https://www.telus.com/en/health/health-professionals/clinics/wolf
- 57. Benchimol EI, Smeeth L, Guttmann A, et al. The REporting of studies Conducted using Observational Routinely-collected health Data (RECORD) Statement. *PLoS Med*. 2015;12(10):e1001885. doi:10.1371/journal.pmed.1001885

Appendix A: Summary of reviewed studies using CPCSSN data

References

- 1. Singer A, Kosowan L, Loewen S, Spitoff S, Greiver M, Lynch J. Who is asked about alcohol consumption? A retrospective cohort study using a national repository of Electronic Medical Records. *Prev Med Rep*. 2021;22:101346. doi:10.1016/j.pmedr.2021.101346
- 2. Barber D, Morkem R, Dalgarno N, et al. Patients eligible and referred for bariatric surgery in southeastern Ontario: Retrospective cohort study. *Can Fam Physician*. 2021;67(1):e31-e40. doi:10.46747/cfp.6701e31
- 3. Singer AG, Kosowan L, Soller L, et al. Prevalence of Physician-Reported Food Allergy in Canadian Children. *J Allergy Clin Immunol Pract*. 2021;9(1):193-199. doi:10.1016/j.jaip.2020.07.039
- 4. Black JE, Terry AL, Lizotte DJ. Development and evaluation of an osteoarthritis risk model for integration into primary care health information technology. *Int J Med Inform*. 2020;141:104160. doi:10.1016/j.ijmedinf.2020.104160
- 5. Ross S, Fast H, Garies S, et al. Pelvic floor disorders in women who consult primary care clinics: development and validation of case definitions using primary care electronic medical records. *CMAJ Open*. 2020;8(2):E414-E419. doi:10.9778/cmajo.20190145
- 6. Puzhko S, Schuster T, Barnett TA, et al. Evaluating Prevalence and Patterns of Prescribing Medications for Depression for Patients With Obesity Using Large Primary Care Data (Canadian Primary Care Sentinel Surveillance Network). *Front Nutr*. 2020;7:24. doi:10.3389/fnut.2020.00024
- 7. Miyagishima R, Drummond N, Carroll L, Hopper T, Garies S, Williamson T. Validation of a case definition for speech and language disorders: In community-dwelling older adults in Alberta. *Can Fam Physician*. 2020;66(3):e107-e114.
- 8. Marrie RA, Kosowan L, Singer A. Management of diabetes and hypertension in people with multiple sclerosis. *Mult Scler Relat Disord*. 2020;40:101987. doi:10.1016/j.msard.2020.101987
- 9. Cave AJ, Soos B, Gillies C, Drummond N, Pham ANQ, Williamson T. Validating a case definition for adult asthma in primary care electronic medical records. *NPJ Prim Care Respir Med*. 2020;30(1):24. doi:10.1038/s41533-020-0181-3
- 10. Bang F, Ehsani B, McFaull S, et al. Surveillance of concussion-related injuries using electronic medical records from the Canadian Primary Care Sentinel Surveillance Network (CPCSSN): a proof-of-concept. *Can J Public Health*. 2020;111(2):193-201. doi:10.17269/s41997-019-00267-4
- 11. Bello AK, Ronksley PE, Tangri N, et al. Prevalence and Demographics of CKD in Canadian Primary Care Practices: A Cross-sectional Study. *Kidney Int Rep*. 2019;4(4):561-570. doi:10.1016/j.ekir.2019.01.005
- 12. Garies S, Hao S, McBrien K, et al. Prevalence of Hypertension, Treatment, and Blood Pressure Targets in Canada Associated With the 2017 American College of Cardiology and American Heart Association Blood Pressure Guidelines. *JAMA Netw Open*. 2019;2(3):e190406. doi:10.1001/jamanetworkopen.2019.0406
- 13. Rigobon AV, Kalia S, Nichols J, et al. Impact of the Diabetes Canada Guideline Dissemination Strategy on the Prescription of Vascular Protective Medications: A Retrospective Cohort Study, 2010-2015. *Diabetes Care*. 2019;42(1):148-156. doi:10.2337/dc18-0935
- 14. Kosowan L, Wicklow B, Queenan J, Yeung R, Amed S, Singer A. Enhancing Health Surveillance: Validation of a Novel Electronic Medical Records-Based Definition of Cases of Pediatric Type 1 and Type 2 Diabetes Mellitus. *Can J Diabetes*. 2019;43(6):392-398. doi:10.1016/j.jcjd.2019.02.005
- 15. O'Neill B, Kalia S, Aliarzadeh B, et al. Agreement between primary care and hospital diagnosis of schizophrenia and bipolar disorder: A cross-sectional, observational study using record linkage. *PLoS One*. 2019;14(1):e0210214. doi:10.1371/journal.pone.0210214
- 16. Perveen S, Shahbaz M, Keshavjee K, Guergachi A. Metabolic Syndrome and Development of Diabetes Mellitus: Predictive Modeling Based on Machine Learning Techniques. *IEEE Access*. 2019;7:1365-1375. doi:10.1109/ACCESS.2018.2884249
- 17. Phillips SP, Jiang M, Lakkadghatwala R, Wang S. Assessing wellness in the well-child check: What about social and emotional development? *Can Fam Physician*. 2019;65(3):e113-e120.
- 18. Greiver M, Kalia S, Voruganti T, et al. Trends in end digit preference for blood pressure and associations with cardiovascular outcomes in Canadian and UK primary care: a retrospective observational study. *BMJ Open*. 2019;9(1):e024970. doi:10.1136/bmjopen-2018-024970
- 19. Abu-Ashour W, Twells LK, Valcour JE, Gamble JM. Diabetes and the occurrence of infection in primary care: a matched cohort study. *BMC Infect Dis*. 2018;18(1):67. doi:10.1186/s12879-018-2975-2
- 20. Drummond N, Taylor M, Garies S, et al. Developing and implementing linked electronic medical record and administrative data in primary care practice for diabetes in Alberta. *International Journal of Population Data Science*. 2018;3(4). doi:10.23889/ijpds.v3i4.969
- 21. Drummond N, McCleary L, Freiheit E, et al. Antidepressant and antipsychotic prescribing in primary care for people with dementia. *Can Fam Physician*. 2018;64(11):e488-e497.
- 22. Ehsani-Moghaddam B, Queenan JA, MacKenzie J, Birtwhistle RV. Mucopolysaccharidosis type II detection by Naïve Bayes Classifier: An example of patient classification for a rare disease using electronic medical records from the Canadian Primary Care Sentinel Surveillance Network. *PLoS One*. 2018;13(12):e0209018. doi:10.1371/journal.pone.0209018
- 23. Bartlett G. Antidepressant Prescription Practices among Primary Health Care Providers for Patients with Diabetes Mellitus. *CRDOJ*. 2017;2(4). doi:10.19080/CRDOJ.2017.02.555593
- 24. Kalia S, Greiver M, Zhao X, et al. Would you like to add a weight after this blood pressure, doctor? Discovery of potentially actionable associations between the provision of multiple screens in primary care. *J Eval Clin Pract*. 2018;24(2):423-430. doi:10.1111/jep.12877
- 25. Hurd J, Pike A, Knight J, et al. Health and health service use of very elderly Newfoundlanders. *Can Fam Physician*. 2018;64(10):e453-e461.
- 26. Williamson T, Aponte-Hao S, Mele B, et al. Developing and Validating a Primary Care EMR-based Frailty Definition using Machine Learning. *Int J Popul Data Sci*. 2020;5(1):1344. doi:10.23889/ijpds.v5i1.1344
- 27. Gagnon J, Lussier MT, MacGibbon B, Daskalopoulou SS, Bartlett G. The Impact of Antidepressant Therapy on Glycemic Control in Canadian Primary Care Patients With Diabetes Mellitus. *Front Nutr*. 2018;5:47. doi:10.3389/fnut.2018.00047
- 28. Legacy Drug-Prescribing Patterns in Primary Care PubMed. Accessed April 29, 2022. https://pubmed.ncbi.nlm.nih.gov/30420366/
- 29. McAlister FA, Garrison S, Kosowan L, Ezekowitz JA, Singer A. Use of Direct Oral Anticoagulants in Canadian Primary Care Practice 2010-2015: A Cohort Study From the Canadian Primary Care Sentinel Surveillance Network. *J Am Heart Assoc*. 2018;7(3). doi:10.1161/JAHA.117.007603
- 30. Weaver C, Garies S, Williamson T, McBrien K, Peng M. Association rule mining to identify potential undercoding of conditions in the problem list in primary care electronic medical records. *International Journal of Population Data Science*. 2018;3(4). doi:10.23889/ijpds.v3i4.622
- 31. Perveen S, Shahbaz M, Keshavjee K, Guergachi A. A Systematic Machine Learning Based Approach for the Diagnosis of Non-Alcoholic Fatty Liver Disease Risk and Progression. *Sci Rep*. 2018;8(1):2112. doi:10.1038/s41598-018-20166-x
- 32. Katz A, Wong S, Williamson T, Taylor C, Peterson S. Identification of Frailty using EMR and Admin data: A complex issue. *International Journal of Population Data Science*. 2018;3(4). doi:10.23889/ijpds.v3i4.832
- 33. Queenan JA, Farahani P, Ehsani-Moghadam B, Birtwhistle RV. The Prevalence and Risk for Herpes Zoster Infection in Adult Patients With Diabetes Mellitus in the Canadian Primary Care Sentinel Surveillance Network. *Can J Diabetes*. 2018;42(5):465-469. doi:10.1016/j.jcjd.2017.10.060
- 34. Reyes RR, Parker G, Garies S, et al. Team-based comanagement of diabetes in rural primary care. *Can Fam Physician*. 2018;64(8):e346-e353.
- 35. Greiver M, Sullivan F, Kalia S, et al. Agreement between hospital and primary care on diagnostic labeling for COPD and heart failure in Toronto, Canada: a cross-sectional observational study. *npj Prim Care Resp Med*. 2018;28(1):1-8. doi:10.1038/s41533-018-0076-8
- 36. Singer A, Fanella S, Kosowan L, et al. Informing antimicrobial stewardship: factors associated with inappropriate antimicrobial prescribing in primary care. *Fam Pract*. 2018;35(4):455-460. doi:10.1093/fampra/cmx118
- 37. Singer A, Kosowan L, Katz A, Jolin-Dahel K, Appel K, Lix LM. Prescribing and testing by primary care providers to assess adherence to the Choosing Wisely Canada recommendations: a retrospective cohort study. *CMAJ Open*. 2018;6(4):E603-E610. doi:10.9778/cmajo.20180053
- 38. Bello AK, Ronksley PE, Tangri N, et al. A national surveillance project on chronic kidney disease management in Canadian primary care: a study protocol. *BMJ Open*. 2017;7(8):e016267. doi:10.1136/bmjopen-2017- 016267
- 39. Wong S, Katz A, Williamson T, Peterson S, Taylor C, McGrail K. Can Linked Electronic Medical Record and Administrative Data Help Us Identify Those Living With Frailty? *International Journal of Population Data Science*. 2018;3(4). doi:10.23889/ijpds.v3i4.829
- 40. Abrams EM, Singer AG, Lix L, Katz A, Yogendran M, Simons FER. Adherence with epinephrine autoinjector prescriptions in primary care. *Allergy Asthma Clin Immunol*. 2017;13:46. doi:10.1186/s13223-017-0218-5
- 41. O'Brien MA, Sullivan F, Carson A, Siddiqui R, Syed S, Paszat L. Piloting electronic screening forms in primary care: findings from a mixed methods study to identify patients eligible for low dose CT lung cancer screening. *BMC Fam Pract*. 2017;18(1):95. doi:10.1186/s12875-017-0666-5
- 42. Brown F, Singer A, Katz A, Konrad G. Statin-prescribing trends for primary and secondary prevention of cardiovascular disease. *Can Fam Physician*. 2017;63(11):e495-e503.
- 43. Coons MJ, Greiver M, Aliarzadeh B, et al. Is glycemia control in Canadians with diabetes individualized? A cross-sectional observational study. *BMJ Open Diabetes Res Care*. 2017;5(1):e000316. doi:10.1136/bmjdrc-2016-000316
- 44. Loo CKJ, Greiver M, Aliarzadeh B, Lewis D. Association between neighbourhood walkability and metabolic risk factors influenced by physical activity: a cross-sectional study of adults in Toronto, Canada. *BMJ Open*. 2017;7(4):e013889. doi:10.1136/bmjopen-2016-013889
- 45. Lix L, Singer A, Katz A, Yogendran M, Al-Azazi S. Chronic Disease Case Definitions for Electronic Medical Records: A Canadian Validation Study: IJPDS (2017) Issue 1, Vol 1:212 Proceedings of the IPDLN Conference (August 2016). *International Journal of Population Data Science*. 2017;1(1). doi:10.23889/ijpds.v1i1.232
- 46. Lix L, Munakala SN, Singer A. Automated Classification of Alcohol Use by Text Mining of Electronic Medical Records. *Online J Public Health Inform*. 2017;9(1):e069. doi:10.5210/ojphi.v9i1.7648
- 47. Morkem R, Patten S, Queenan J, Barber D. Recent Trends in the Prescribing of ADHD Medications in Canadian Primary Care. *J Atten Disord*. 2020;24(2):301-308. doi:10.1177/1087054717720719
- 48. Morkem R, Williamson T, Patten S, et al. Trends in antidepressant prescribing to children and adolescents in Canadian primary care: A time-series analysis. *Pharmacoepidemiol Drug Saf*. 2017;26(9):1093-1099. doi:10.1002/pds.4240
- 49. Oake J, Aref-Eshghi E, Godwin M, et al. Using Electronic Medical Record to Identify Patients With Dyslipidemia in Primary Care Settings: International Classification of Disease Code Matters From One Region to a National Database. *Biomed Inform Insights*. 2017;9:1178222616685880. doi:10.1177/1178222616685880
- 50. Aref-Eshghi E, Oake J, Godwin M, et al. Identification of Dyslipidemic Patients Attending Primary Care Clinics Using Electronic Medical Record (EMR) Data from the Canadian Primary Care Sentinel Surveillance Network (CPCSSN) Database. *J Med Syst*. 2017;41(3):45. doi:10.1007/s10916-017-0694-7
- 51. Singer A, Kroeker AL, Yakubovich S, Duarte R, Dufault B, Katz A. Data quality in electronic medical records in Manitoba: Do problem lists reflect chronic disease as defined by prescriptions? *Can Fam Physician*. 2017;63(5):382-389.
- 52. Ryan BL, Shadd J, Maddocks H, Stewart M, Thind A, Terry AL. Methods to Describe Referral Patterns in a Canadian Primary Care Electronic Medical Record Database: Modelling Multilevel Count Data. *J Innov Health Inform*. 2017;24(4):888. doi:10.14236/jhi.v24i4.888
- 53. Birtwhistle R, Green ME, Frymire E, et al. Hospital admission rates and emergency department use in relation to glycated hemoglobin in people with diabetes mellitus: a linkage study using electronic medical record and administrative data in Ontario. *CMAJ Open*. 2017;5(3):E557-E564. doi:10.9778/cmajo.20170017
- 54. Williamson T, Miyagishima RC, Derochie JD, Drummond N. Manual review of electronic medical records as a reference standard for case definition development: a validation study. *CMAJ Open*. 2017;5(4):E830-E833. doi:10.9778/cmajo.20170077
- 55. Bharathi R, Sullivan F, Aliarzadeh B, Greiver M. Validation of Identification of Bell's palsy Cases in Canadian Primary Care EMR Data-A Pilot Study. *Annals of Otolaryngology and Rhinology*. 2015;3:1082.
- 56. Aliarzadeh B, Meaney C, Moineddin R, et al. Hypertension screening and follow-up in children and adolescents in a Canadian primary care population sample: a retrospective cohort studystudy. *CMAJ Open*. 2016;4(2):E230-E235. doi:10.9778/cmajo.20150016
- 57. Biro S, Barber D, Williamson T, Morkem R, Khan S, Janssen I. Prevalence of toddler, child and adolescent overweight and obesity derived from primary care electronic medical records: an observational study. *CMAJ Open*. 2016;4(3):E538-E544. doi:10.9778/cmajo.20150108
- 58. Biro S, Williamson T, Leggett JA, et al. Utility of linking primary care electronic medical records with Canadian census data to study the determinants of chronic disease: an example based on socioeconomic status and obesity. *BMC Med Inform Decis Mak*. 2016;16:32. doi:10.1186/s12911-016-0272-9
- 59. Cave AJ, Davey C, Ahmadi E, et al. Development of a validated algorithm for the diagnosis of paediatric asthma in electronic medical records. *NPJ Prim Care Respir Med*. 2016;26:16085. doi:10.1038/npjpcrm.2016.85
- 60. Drummond N, Birtwhistle R, Williamson T, Khan S, Garies S, Molnar F. Prevalence and management of dementia in primary care practices with electronic medical records: a report from the Canadian Primary Care Sentinel Surveillance Network. *CMAJ Open*. 2016;4(2):E177-184. doi:10.9778/cmajo.20150050
- 61. Greiver M, Wintemute K, Aliarzadeh B, et al. Implementation of data management and effect on chronic disease coding in a primary care organisation: A parallel cohort observational study. *J Innov Health Inform*. 2016;23(3):843. doi:10.14236/jhi.v23i3.843
- 62. Lukewich J, Edge DS, VanDenKerkhof E, Williamson T, Tranmer J. Association between registered nurse staffing and management outcomes of patients with type 2 diabetes within primary care: a cross-sectional linkage study. *CMAJ Open*. 2016;4(2):E264-270. doi:10.9778/cmajo.20150113
- 63. Perveen S, Shahbaz M, Guergachi A, Keshavjee K. Performance Analysis of Data Mining Classification Techniques to Predict Diabetes. *Procedia Computer Science*. 2016;82:115-121. doi:10.1016/j.procs.2016.04.016
- 64. Queenan J, Farahani P, Khan S, Birtwhistle R. Herpes Zoster Infection in People with Diabetes in Canadian Primary Care Practice. *Canadian Journal of Diabetes*. 2016;40:S17. doi:10.1016/j.jcjd.2016.08.051
- 65. Queenan JA, Williamson T, Khan S, et al. Representativeness of patients and providers in the Canadian Primary Care Sentinel Surveillance Network: a cross-sectional study. *CMAJ Open*. 2016;4(1):E28-32. doi:10.9778/cmajo.20140128
- 66. Rosella, L., Bornstein, S., Mackey, S., Grignon, M. (2016). Prevention and Screening for Type 2 Diabetes in Newfoundland and Labrador. St. John's, NL: Newfoundland & Labrador Centre for Applied Health Research, Memorial University
- 67. Singer A, Yakubovich S, Kroeker AL, Dufault B, Duarte R, Katz A. Data quality of electronic medical records in Manitoba: do problem lists accurately reflect chronic disease billing diagnoses? *J Am Med Inform Assoc*. 2016;23(6):1107-1112. doi:10.1093/jamia/ocw013
- 68. Singian KRP, Price M, Bungay V, Wong ST. Using Canadian Primary Care Sentinel Surveillance Network data to examine depression in patients with a diagnosis of Parkinson disease: a retrospective cohort study. *CMAJ Open*. 2016;4(3):E417-E423. doi:10.9778/cmajo.20160052
- 69. Aref-Eshghi E, Leung J, Godwin M, et al. Low density lipoprotein cholesterol control status among Canadians at risk for cardiovascular disease: findings from the Canadian Primary Care Sentinel Surveillance Network Database. *Lipids Health Dis*. 2015;14:60. doi:10.1186/s12944-015-0056-8
- 70. Asghari S, Aref-Eshghi E, Godwin M, Duke P, Williamson T, Mahdavian M. Single and mixed dyslipidaemia in Canadian primary care settings: findings from the Canadian primary care sentinel surveillance network database. *BMJ Open*. 2015;5(12):e007954. doi:10.1136/bmjopen-2015-007954
- 71. Asghari S, Aref-Eshghi E, Hurley O, et al. Does the Prevalence of Dyslipidemias Differ between Newfoundland and the Rest of Canada? Findings from the Electronic Medical Records of the Canadian Primary Care Sentinel Surveillance Network. *Front Cardiovasc Med*. 2015;2:1. doi:10.3389/fcvm.2015.00001
- 72. Barber D, Williamson T, Biro S, et al. Data discipline in electronic medical records: Improving smoking status documentation with a standardized intake tool and process. *Can Fam Physician*. 2015;61(12):e570-576.
- 73. Birtwhistle R, Morkem R, Peat G, et al. Prevalence and management of osteoarthritis in primary care: an epidemiologic cohort study from the Canadian Primary Care Sentinel Surveillance Network. *CMAJ Open*. 2015;3(3):E270-275. doi:10.9778/cmajo.20150018
- 74. Coleman N, Halas G, Peeler W, Casaclang N, Williamson T, Katz A. From patient care to research: a validation study examining the factors contributing to data quality in a primary care electronic medical record database. *BMC Fam Pract*. 2015;16:11. doi:10.1186/s12875-015-0223-z
- 75. Farahani P, Khan S, Oatway M, Dziarmaga A. Exploring the Distribution of Prescription for Sulfonylureas in Patients with Type 2 Diabetes According to Cardiovascular Risk Factors Within a Canadian Primary Care Setting. *J Popul Ther Clin Pharmacol*. 2015;22(3):e228-236.
- 76. Garies S, Irving A, Williamson T, Drummond N. Using EMR data to evaluate a physician-developed lifestyle plan for obese patients in primary care. *Can Fam Physician*. 2015;61(5):e225-231.
- 77. Godwin M, Williamson T, Khan S, et al. Prevalence and management of hypertension in primary care practices with electronic medical records: a report from the Canadian Primary Care Sentinel Surveillance Network. *CMAJ Open*. 2015;3(1):E76-82. doi:10.9778/cmajo.20140038
- 78. Green ME, Natajaran N, O'Donnell DE, et al. Chronic obstructive pulmonary disease in primary care: an epidemiologic cohort study from the Canadian Primary Care Sentinel Surveillance Network. *CMAJ Open*. 2015;3(1):E15-22. doi:10.9778/cmajo.20140040
- 79. Greiver M, Aliarzadeh B, Meaney C, et al. Are We Asking Patients if They Smoke?: Missing Information on Tobacco Use in Canadian Electronic Medical Records. *Am J Prev Med*. 2015;49(2):264-268. doi:10.1016/j.amepre.2015.01.005
- 80. Mashayekhi M, Prescod F, Shah B, Dong L, Keshavjee K, Guergachi A. Evaluating the performance of the Framingham Diabetes Risk Scoring Model in Canadian electronic medical records. *Can J Diabetes*. 2015;39(2):152-156. doi:10.1016/j.jcjd.2014.10.006
- 81. Morkem R, Barber D, Williamson T, Patten SB. A Canadian Primary Care Sentinel Surveillance Network Study Evaluating Antidepressant Prescribing in Canada From 2006 to 2012. *Can J Psychiatry*. 2015;60(12):564-570. doi:10.1177/070674371506001207
- 82. Nicholson K, Stewart M, Thind A. Examining the symptom of fatigue in primary care: a comparative study using electronic medical records. *J Innov Health Inform*. 2015;22(1):235-243. doi:10.14236/jhi.v22i1.91
- 83. Nicholson K, Terry AL, Fortin M, Williamson T, Bauer M, Thind A. Examining the prevalence and patterns of multimorbidity in Canadian primary healthcare: a methodologic protocol using a national electronic medical record database. *J Comorb*. 2015;5:150-161. doi:10.15256/joc.2015.5.61
- 84. Ogunleye A, Manca D, Sharma A, Campbell-Scherer D. Depression, Diabetes and Multi-Morbidity: Results from the Northern Alberta Primary Care Research Network Data. *Canadian Journal of Diabetes*. 2015;39:S27-S28. doi:10.1016/j.jcjd.2015.01.113
- 85. Rigobon AV, Birtwhistle R, Khan S, et al. Adult obesity prevalence in primary care users: An exploration using Canadian Primary Care Sentinel Surveillance Network (CPCSSN) data. *Can J Public Health*. 2015;106(5):e283-289. doi:10.17269/cjph.106.4508
- 86. Aliarzadeh B, Greiver M, Moineddin R, et al. Association between socio-economic status and hemoglobin A1c levels in a Canadian primary care adult population without diabetes. *BMC Fam Pract*. 2014;15:7. doi:10.1186/1471-2296-15-7
- 87. Greiver M, Williamson T, Barber D, et al. Prevalence and epidemiology of diabetes in Canadian primary care practices: a report from the Canadian Primary Care Sentinel Surveillance Network. *Can J Diabetes*. 2014;38(3):179-185. doi:10.1016/j.jcjd.2014.02.030
- 88. Maddocks H, Ryan BL, Shadd J, Terry A, Chevendra V. Identifying new referrals from FPs using EMRs. *Can Fam Physician*. 2014;60(10):949.
- 89. Williamson T, Green ME, Birtwhistle R, et al. Validating the 8 CPCSSN case definitions for chronic disease surveillance in a primary care database of electronic health records. *Ann Fam Med*. 2014;12(4):367-372. doi:10.1370/afm.1644
- 90. Williamson T, Lévesque L, Morkem R, Birtwhistle R. CPCSSN's role in improving pharmacovigilance. *Can Fam Physician*. 2014;60(7):678.
- 91. Wong ST, Manca D, Barber D, et al. The diagnosis of depression and its treatment in Canadian primary care practices: an epidemiological study. *CMAJ Open*. 2014;2(4):E337-E342. doi:10.9778/cmajo.20140052
- 92. Oake J, Asghari S, Godwin M, Collins K, Aubrey K. Prevalence of Dyslipidemia in Newfoundland Adults: Approaches to Estimation Using Electronic Medical Records. *J Epidemiol Community Health*. 2013;67(4):e1 e1. doi:10.1136/jech-2013-202386.4
- 93. Greiver M, Williamson T, Bennett TL, et al. Developing a method to estimate practice denominators for a national Canadian electronic medical record database. *Fam Pract*. 2013;30(3):347-354. doi:10.1093/fampra/cms083
- 94. Kadhim-Saleh A, Green M, Williamson T, Hunter D, Birtwhistle R. Validation of the diagnostic algorithms for 5 chronic conditions in the Canadian Primary Care Sentinel Surveillance Network (CPCSSN): a Kingston Practice-based Research Network (PBRN) report. *J Am Board Fam Med*. 2013;26(2):159-167. doi:10.3122/jabfm.2013.02.120183
- 95. Torti J, Duerksen K, Forst B, Salvalaggio G, Jackson D, Manca D. Documenting alcohol use in primary care in Alberta. *Can Fam Physician*. 2013;59(10):1128.
- 96. Greiver M, Keshavjee K, Martin K, Aliarzadeh B. Who are your patients with diabetes? *Can Fam Physician*. 2012;58(7):804.

97. Greiver M, Aliarzadeh B, Moineddin R, Meaney C, Ivers N. Diabetes screening with hemoglobin A1c prior to a change in guideline recommendations: prevalence and patient characteristics. *BMC Fam Pract*. 2011;12:91. doi:10.1186/1471-2296-12-91

Appendix B: Algorithms to Identify Patients with the Test Conditions.

¹ Adapted Gold Standard Definition for Diabetes Case Ascertainment as defined by Harris SB, Glazier RH, Tompkins JW, Wilton AS, Chevendra V, Stewart MA et al.: Investigating concordance in diabetes diagnosis between primary care charts (electronic medical records) and health administrative data: a retrospective cohort study. BMC Health Serv Res 2010, 10: 347.

²Definition adapted from Hassey (2001). Hassey A, Gerrett D, Wilson A. A survey of validity and utility of electronic patient records in a general practice. BMJ 2001;322:1401-1405.

Appendix B was originally published in:

Terry, A.L., Stewart, M., Cejic, S. *et al.* A basic model for assessing primary health care electronic medical record data quality. *BMC Med Inform Decis Mak* **19,** 30 (2019). https://doi.org/10.1186/s12911-019-0740-0

Appendix B was published (and can be reproduced) under the terms of Creative Commons

Attribution 4.0 licence.

Appendix C: Medications Used in Condition Identification

Appendix D: Calculation of Sensitivity and Positive Predictive Value

	Reference standard criteria	Reference standard criteria
	present	absent
Billing code present	True Positive	False Positive
Billing code absent	False Negative	True Negative

Reference Standard vs. Index Test (Billing Code) 2X2 Table

Sensitivity = True positive/ (True positive + False negative)

Sensitivity $=$ # of patients who have both the reference standard criteria and the billing code/ (# of patients who have the reference standard criteria)

Positive Predictive Value = True positive / (True positive + False Positive)

Positive Predictive Value $=$ # of patients who have both the reference standard criteria and the

billing code/ (# of patients who have the billing code)

Example: Calculated sensitivity and positive predictive value for urinary tract infection (UTI) where the reference standard criteria was having "URINARY TRACT INFECTION" or "UTI" in the 'DiagnosisText calc' column of the 'HealthCondition' table OR "595" or "595.x" (x could be any number) in the 'DiagnosisCode calc' column of the 'HealthCondition' table AND 1 or more of: [medications omitted. See Appendix C] In the 'Name_calc' column of the 'Medication' table

Sensitivity= # of patients who have both the reference standard criteria for UTI and the billing code for UTI/ (# of patients who have the reference standard criteria for UTI) Sensitivity =318/1787 Sensitivity =17.8%

Positive predictive value= # of patients who have both the reference standard criteria for UTI and the billing code for UTI/ (# of patients who have the billing code for UTI) Positive Predictive Value =318/18748 Positive Predictive Value =1.7%

Appendix E: Ethics Approval

Date: 14 June 2020

To: Dr. Amanda Terry

Project ID: 115903

Study Title: Development of a Multi-Factorial Data Quality Score for Primary Care Electronic Medical Records

Application Type: HSREB Initial Application

Review Type: Delegated

Meeting Date / Full Board Reporting Date: 16/Jun/2020

Date Approval Issued: 14/Jun/2020

REB Approval Expiry Date: 14/Jun/2021

Dear Dr. Amanda Terry

The Western University Health Science Research Ethics Board (HSREB) has reviewed and approved the above mentioned study as described in the WREM application form, as of the HSREB Initial Approval Date noted above. This research study is to be conducted by the investigator noted above. All other required institutional approvals must also be obtained prior to the conduct of the study.

Documents Approved:

Documents Acknowledged:

No deviations from, or changes to, the protocol or WREM application should be initiated without prior written approval of an appropriate amendment from Western HSREB, except when necessary to eliminate immediate hazard(s) to study participants or when the change(s) involves only administrative or logistical aspects of the trial.

REB members involved in the research project do not participate in the review, discussion or decision.

The Western University HSREB operates in compliance with, and is constituted in accordance with, the requirements of the TriCouncil Policy Statement: Ethical Conduct for Research Involving Humans (TCPS 2); the International Conference on Harmonisation Good Clinical Practice Consolidated Guideline (ICH GCP); Part C, Division 5 of the Food and Drug Regulations; Part 4 of the Natural Health Products Regulations; Part 3 of the Medical Devices Regulations and the provisions of the Ontario Personal Health Information Protection Act (PHIPA 2004) and its applicable regulations. The HSREB is registered with the U.S. Department of Health & Human Services under the IRB registration number IRB 00000940.

Please do not hesitate to contact us if you have any questions.

Sincerely,

Daniel Wyzynski, Research Ethics Coordinator, on behalf of Dr. Philip Jones, HSREB Vice-Chair

Note: This correspondence includes an electronic signature (validation and approval via an online system that is compliant with all regulations).

Date: 21 June 2021

To: Dr. Amanda Terry

Project ID: 115903

Study Title: Development of a Multi-Factorial Data Quality Score for Primary Care Electronic Medical Records

Application Type: Continuing Ethics Review (CER) Form

Review Type: Delegated

REB Meeting Date: 06/July/2021

Date Approval Issued: 21/Jun/2021 13:30

REB Approval Expiry Date: 14/Jun/2022

Ethics Approval Lapse: June 15 - June 21, 2021

Dear Dr. Amanda Terry,

The Western University Research Ethics Board has reviewed the application. This study, including all currently approved documents, has been re-approved until the expiry date noted above.

REB members involved in the research project do not participate in the review, discussion or decision.

Western University REB operates in compliance with, and is constituted in accordance with, the requirements of the Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans (TCPS 2); the International Conference on Harmonisation Good Clinical Practice Consolidated Guideline (ICH GCP); Part C, Division 5 of the Food and Drug Regulations; Part 4 of the Natural Health Products Regulations; Part 3 of the Medical Devices Regulations and the provisions of the Ontario Personal Health Information Protection Act (PHIPA 2004) and its applicable regulations. The REB is registered with the U.S. Department of Health & Human Services under the IRB registration number IRB 00000940.

Please do not hesitate to contact us if you have any questions.

Sincerely,

The Office of Human Research Ethics

Note: This correspondence includes an electronic signature (validation and approval via an online system that is compliant with all regulations).